



# DCYF Grantee Orientation: Youth Empowerment 2024-2029 Funding Cycle

May 1, 2024



### DCYF's Land Acknowledgement Statement

The San Francisco Department of Children, Youth, and Their Families (DCYF) acknowledges that it carries out its work on the unceded ancestral homeland of the Ramaytush Ohlone, the original inhabitants and stewards of the San Francisco Peninsula. As the government agency that stewards the Children and Youth Fund, we accept the responsibility that comes with resources derived from property taxes upon unceded and colonized land. We recognize the history and legacy of the Ramaytush Ohlone as integral to how we strive to make San Francisco a great place for life to thrive and children to grow up.



### Agenda



- 1. Welcome
- 2. Overview of Result Areas with Youth Empowerment Service Area
  - Youth Are Ready for College, Work, Productive Adulthood
- Strategies and Requirements
  - Universal Requirements
  - Youth-Led Philanthropy
  - Youth Leadership & Organizing
- 4. Data Collection and Reporting Requirements
  - Performance Measures
- 5. YPQA Process

- 6. Contract Management System (CMS)
  - Accessing the System
  - Workplan timeline
  - Data Policy and Privacy Agreements
- 7. Completing Your Workplan
- 8. Fiscal Monitoring
- Technical Assistance and Capacity Building
- 10. Q&A
- 11. Close Out



Overview of Result Area:
Youth are Ready for College, Work, and Productive Adulthood

This Result Area is associated with programs, resources, supports, and activities that help youth and TAY/A gain exposure, skills, and abilities that prepare them for successful transitions into adulthood. The grants and initiatives in this Result Area target equitable access and outcomes and provide multiple avenues for engagement and support.

### Overview of Service Area and Strategies

### The Youth Empowerment Service Area programs provide opportunities for youth to:

- Cultivate and strengthen youth voice,
- Fosters civic engagement,
- Have an active and authentic leadership roles in our communities.

All programs funded under the Youth Empowerment Service Area are expected to have advanced knowledge in youth development and know how to advance practice in moving youth upward along arcs of increasing responsibility and leadership in community projects.

### Strategies in this Service Area

The strategies that are associated with this Service Area will have a direct impact on our ability to move the needle and ensure that youth and young adults are ready for college, work and a productive adulthood.

Service Area	Strategy/Initiative
Youth Empowerment	<ul> <li>Youth-Led Philanthropy</li> <li>Youth Leadership &amp;         Organizing</li> </ul>

### Strategies and Requirements

### Universal Requirements

The following requirements are universal to all Service Areas and Strategies.

They serve as the baseline of what will be required for all funded programs. These requirements must be adhered to in addition to any Strategy-specific requirements that have been outlined in every Strategy.

- Social-Emotional Learning
- 2. Outreach and Recruitment
- 3. Engagement, Retention and Support
- 4. Support for Youth with Disabilities
- 5. Cultural Responsiveness
- 6. Behavioral Health and Wellness
- 7. Data Collection and Evaluation
- 8. Family/Caregiver Engagement/Partnership
- 9. Meetings and Convenings
- 10. Continuous Quality Improvement
- 11. Youth Leadership and Voice
- 12. Internet Safety & Cyberbullying
- 13. Barrier Removal

### Youth-Led Philanthropy



Designed to educate youth about the process of grant making by training them to assess community needs, determine how to allocate resources, and administer and support grants to other young people for youth-led social impact, community improvement, or entrepreneurial projects.

### Youth-Led Philanthropy Strategy Goals

- 1. To provide participants with the opportunity to learn about grant making by implementing grants to meet surfacing needs among historically marginalized youth and communities.
- 2. To empower youth leaders with resources, skill-development and decision-making roles to positively impact youth and community conditions throughout San Francisco.

### Youth-Led Philanthropy

Requirements



All programs must meet requirements in their program model/structure:

**Cohort-Based** 

Grantmaking Education

Fiscal Management Systems & Support

Youth-Led Project Evaluation of Projects

Youth Leadership and Voice

Coordination and Collaboration

## Youth-Led Leadership and Organizing



Designed to mobilize youth in community building and civic engagement activities to foster collective empowerment and systems changes that reflect youth and communities' self-defined interests.

Participants in Youth Leadership & Organizing programs will initiate, participate, and lead projects, campaigns and other meaningful activities that allow them to lead communities toward thriving.

### **Youth-Led Organizing Strategy Goals**

- 1. To enable participants to expand understanding of youth experiences and youth focused issues among adults and broader community members.
- 2. To grow scaffolded youth leadership pathways toward increasing the presence of youth voice in community programs and projects.
- 3. To strengthen participants' skills and competencies related to self-motivation, confidence, peer collaboration, policymaking, and practices for social change.

### Youth-Led Leadership and Organizing

Requirements



All programs must meet requirements in their program model/structure:

Youth Leadership & Voice

Developmentally
Appropriate Cohorts

**Curriculum-Based** 

Community-Based

DCYF Sponsored Event Participation

### Additional Requirements for Programs Serving Disconnected TAY



- 1. Participant Eligibility: Participants must meet City
  Charter definition of disconnected transitional age youth:
  youth ages 18 to 24 as who "are homeless or in danger
  of homelessness; have dropped out of high school; have
  a disability or other special needs, including substance
  abuse; are low-income parents/caregivers; are
  undocumented; are new immigrants and/or English
  Learners; are Lesbian, Gay, Bisexual, Transgender,
  Queer, and Questioning (LGBTQQ); and/or are
  transitioning from the foster care, juvenile justice, criminal
  justice or Special Education system."
- 2. Recruitment: Programs must demonstrate knowledge of effective outreach and recruitment methods. Methods must consider the disconnected nature of target population and high likelihood that youth will not be engaged through conventional recruitment methods.

### Data Collection and Reporting Requirements

### Data Collection & Reporting Requirements

Grantees collect and report data to DCYF on services provided and clients served.

### Information is used to:

- Assess progress
- Prepare public reports
- Inform technical assistance and capacity building efforts
- Respond to questions from stakeholders

Grantees may also be asked to participate in additional data collection efforts led by third-party evaluation firms, including:

- Interviews
- Focus groups
- Site visits

### Data Collection & Reporting Requirements

**YPQI** 

Participate in Process

**CMS** 

Report
Group/Individual
Activities

Youth Experience Survey

Administer to Youth in Grades 6+

**Fiscal Monitoring** 

Participate in Process

**SEL Plan** 

Attend Training

### Performance Measures:

### For all Strategies



### Youth Actuals vs Projections

### Participate in PQA

### Social Emotional Learning Plan

- Year 1: Attend Training (date TBD)
- Years 2-5: Provide SEL Plan

### Fiscal Health

# Youth Survey Performance Measures



### Caring Adult

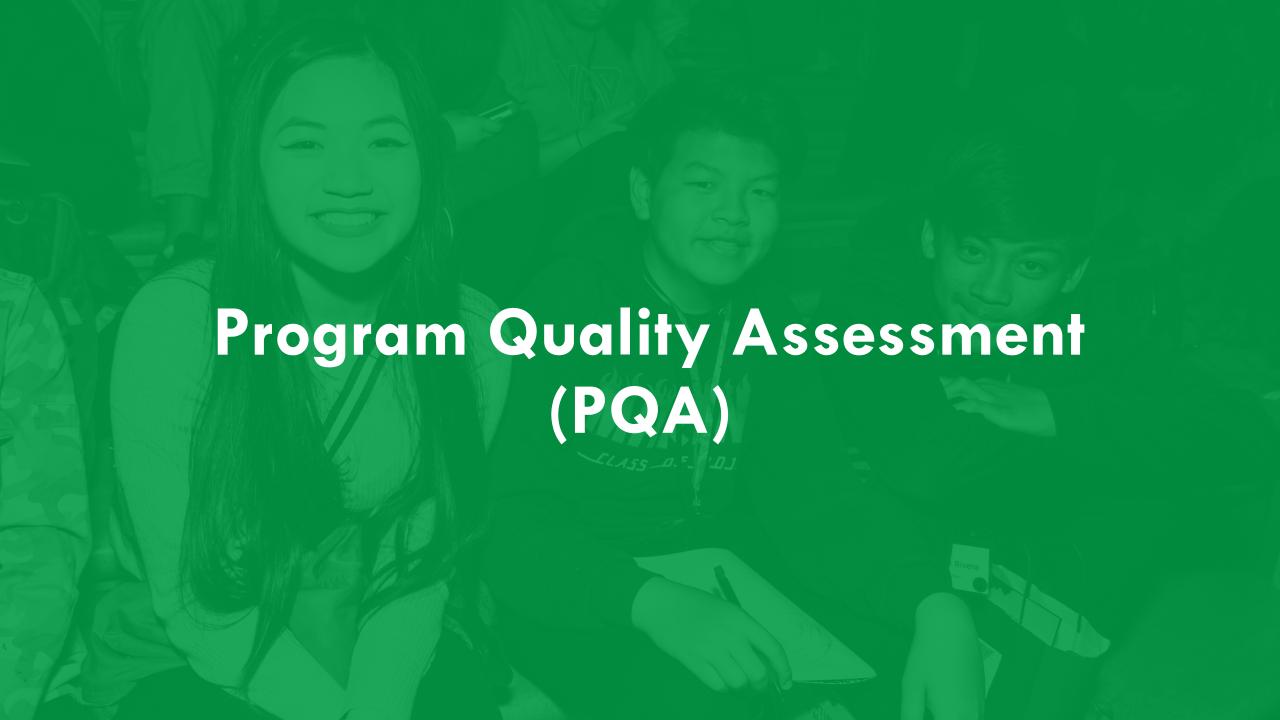
- Program staff listen to me when I have something to say.
- Program staff are available if I need help or support.
- Program staff are fair to me.

### Engaged in community and school

- This program has helped me to...
  - ✓ Become an active participant in my school or community.
  - ✓ Learn how to identify and understand problems affecting my school or community.
  - ✓ Gain a better understanding of solutions to problems in my school or community.

### Youth Voice/Leadership

- I feel like my ideas matter here.
- I am asked to help lead activities at this program.
- I have led community events at this program.



# Youth Program Quality Intervention (YPQI)



- 1. The Youth & School Aged Program Quality Assessment (PQA) Tool is a validated instrument designated to evaluate the quality of youth programs and identify staff training needs.
- 2. PQA has been used in community organizations, schools, camps, and other places where youth have fun, work and learn with adults.
- Opportunity for shared language and a comprehensive look at program quality across DCYF's Funding Strategy.
- 4. Participation is part of the grant agreement.

  Grantees are required to engage in the YPQI process including participating in all mandatory trainings.

### YPQI Process

- 1. Begins with assessment to build on youth workers' existing strengths and identify challenge areas.
- 2. These areas go into improvement plan as goals, with clear steps and benchmarks for success.
- 3. We follow up with powerful supports for youth leaders to manage improvement, and the high-quality Youth Work Methods series of workshops for staff.
- 4. The assess-plan-improve sequence establishes a supportive system for continuous improvement.

Policies Standards Supports Accountability

design

A continuous improvement cycle at the point of service

implement

System- & sitelevel data & process review

evaluate

#### **ASSESS**

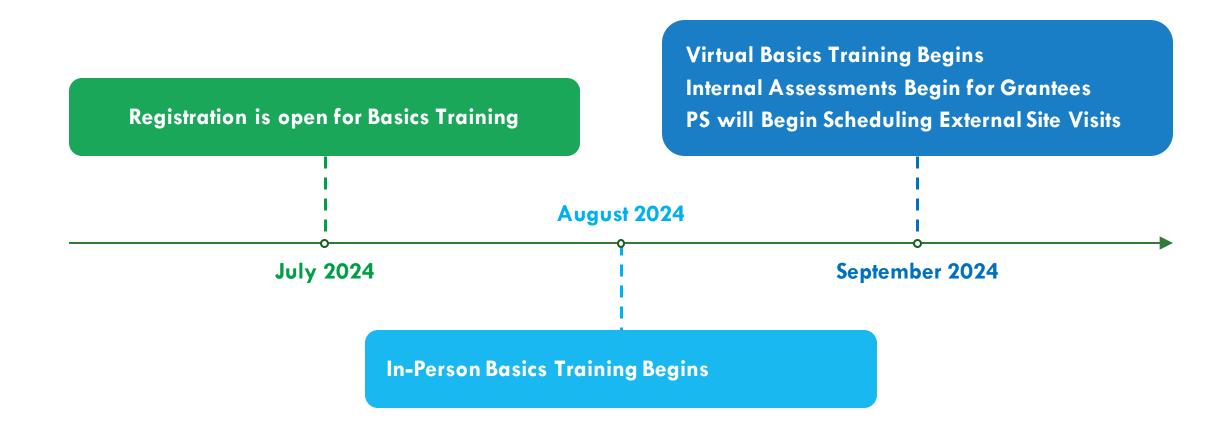
Observe programming. Collect **data** about your program.

#### **PLAN**

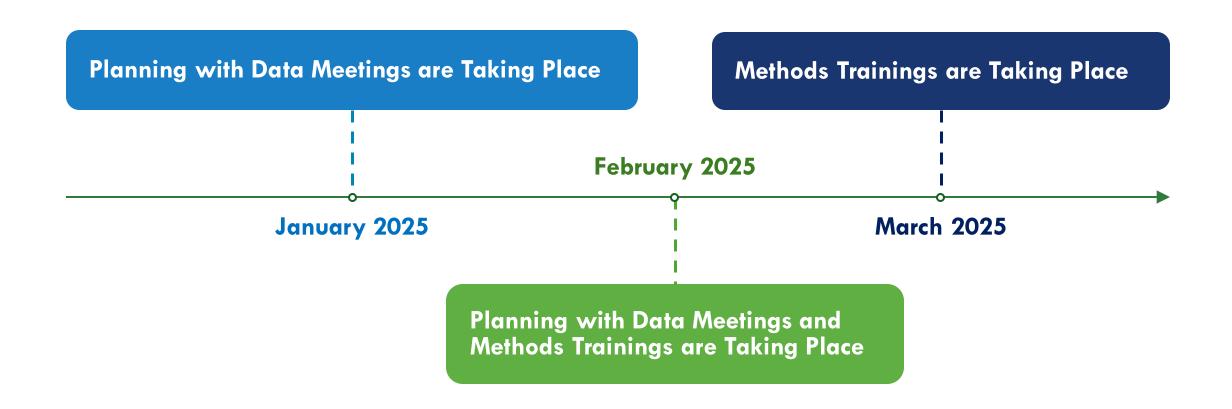
Use the data to create an improvement **plan** with your team.

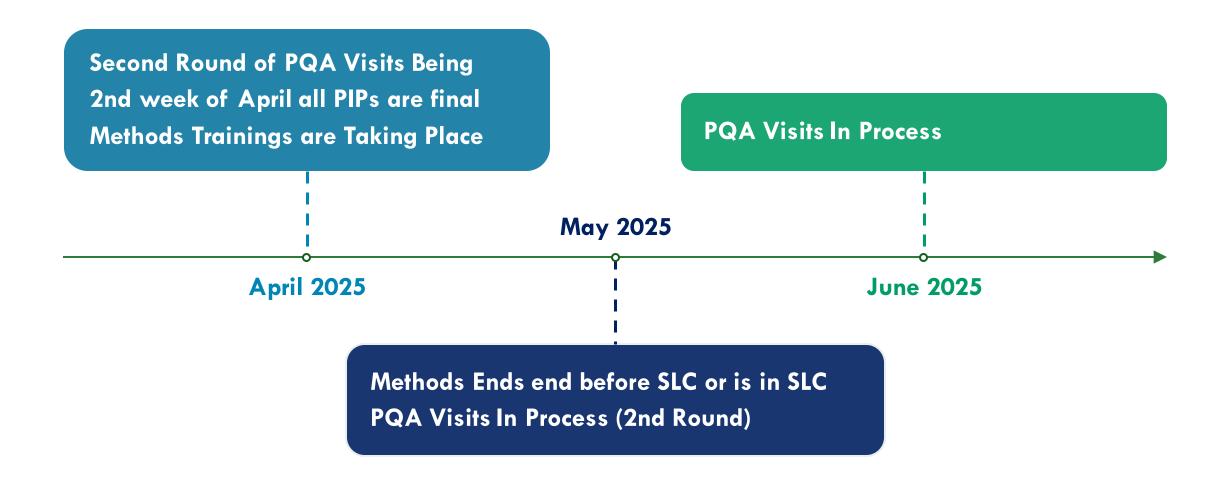
#### **IMPROVE**

Carry out your plan. **Train** & **coach** staff.









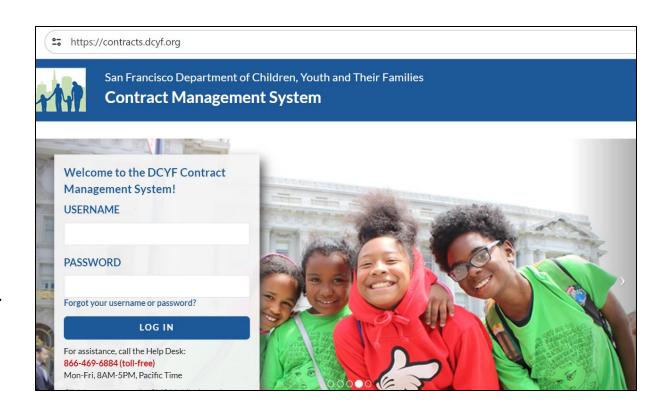
### Youth Program Quality Intervention (YPQI)

Item	Date and Time	Location
In-Person Basics Training	Wednesday, August 21, 10am – 4pm	SF Main Library Latino Room A/B
In-Person Basics Training	Thursday, August 22, 10am – 4pm	SF Main Library Latino Room A/B
In-Person Basics Training	Tuesday, August 27, 10am – 4pm	SF Main Library Latino Room A/B
In-Person Basics Training	Wednesday, August 28, 10am – 4pm	TBD
In-Person Basics Training	Thursday, August 29, 10am – 4pm	49 South Van Ness Street, Room 194
In-Person Basics Training	Tuesday, September 3, 10am – 4pm	49 South Van Ness Street, Room 0136
In-Person Basics Training	Thursday, September 5, 10am – 4pm	49 South Van Ness Street, Room 0194
In-Person Basics Training	Tuesday, September 10, 10am – 4pm	TBD
Virtual Basics Training	Week of September 23, with Pre- Work Assignments	Virtual



### Contract Management System (CMS)

- Online system used by DCYF staff and grantees for grants management, reporting, and invoicing
- FY24-25 workplans were released to new and continuing grantees on Monday, April 22
- Grantees complete workplans annually
- DCYF Program Specialists review submissions
- Workplan information is integrated into Grant Agreements



Log-in to DCYF's Contract Management System at https://contracts.dcyf.org

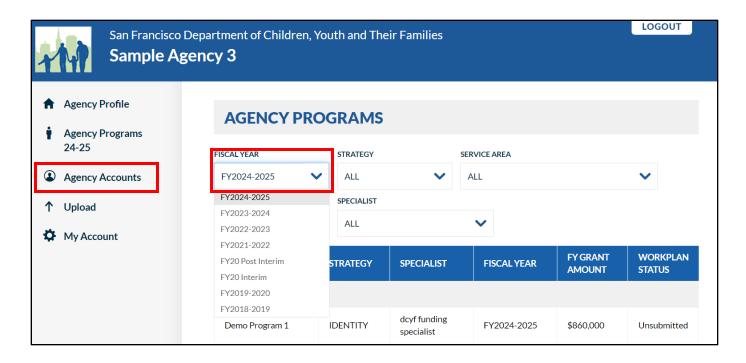
### Accessing the CMS

### **Current DCYF Grantees:**

- Select FY2024-2025 using the Fiscal Year dropdown filter on the Agency Programs page
- Existing Agency Account users have access to all FY2024-2025 programs
- Existing Program Staff Account users must be granted access to FY2024-2025 programs by an Agency Account user using the Agency Accounts module

#### **New Grantees:**

- CMS account credentials were sent to agency Executive Directors on Monday, April 22
- Use the Agency Accounts module to create additional CMS accounts for your staff



### Navigating the CMS

The CMS is organized by fiscal year and program.

Use the Fiscal Year filter to access your list of FY2024-2025 programs.

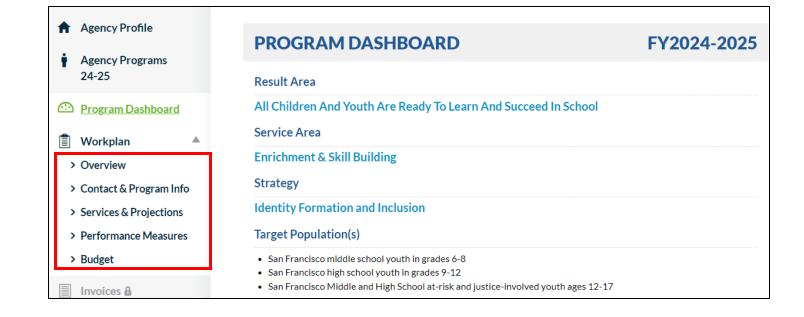
- To edit agency details, click on the agency name or Agency Profile
- To view/manage user accounts, click on Agency Accounts
- 3. To view program details, click on the name of the program in the list
- 4. To change your password, click on My Account





### **Completing Your Workplan**

- Login to the CMS using an Agency Account and navigate into a program
- 2. Select the Workplan icon from the left menu to expand and view workplan forms
- Refer to DCYF resources to assist you in completing your workplan
  - CMS Handbook
  - Doing Business with DCYF
     Guide
  - DCYF 2024-2029 RFP
  - Your Proposal



### Workplan Forms



Some details have been transferred into the workplan from your proposal:

### **Contact & Program Info:**

General program information, contacts, and documents

### **Services & Projections:**

Program operation dates, participant projections, target population(s), service sites, and projected services

### **Performance Measures:**

Performance measures and general grant agreements for you to acknowledge

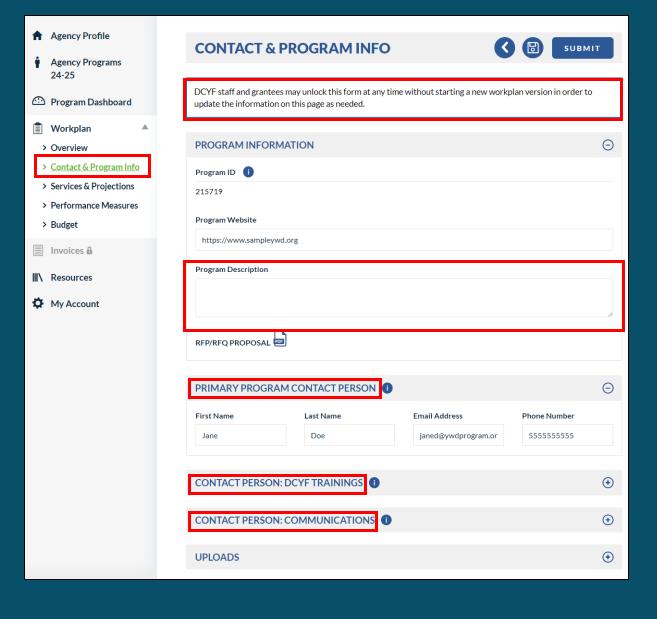
### **Budget:**

Program budget

### **Agency Profile:**

Agency details shared across all programs

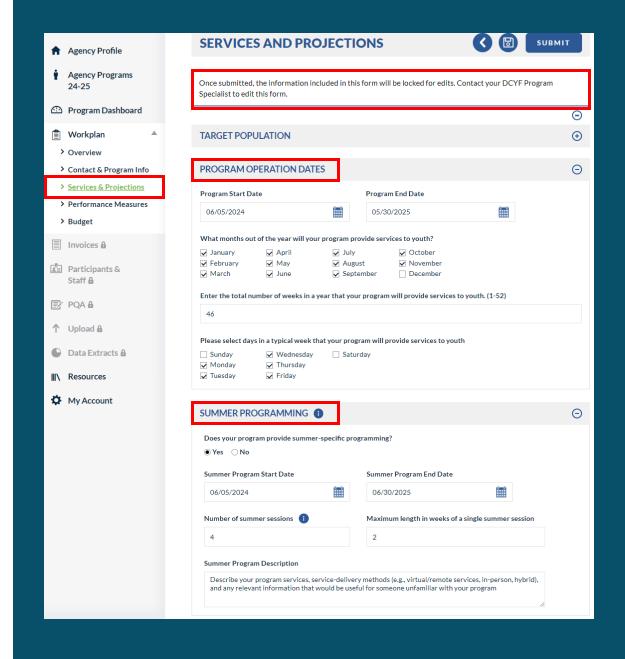
### **Contact & Program Info**



- Your *Program Description* will be published in public-facing materials produced by DCYF
- Contacts listed here will receive important reminders and updates from DCYF
- Primary Program Contact receives
   CMS email notifications when invoices
   and workplans are submitted,
   approved, and disapproved by DCYF
- Form may be unlocked and edited at any point by grantees

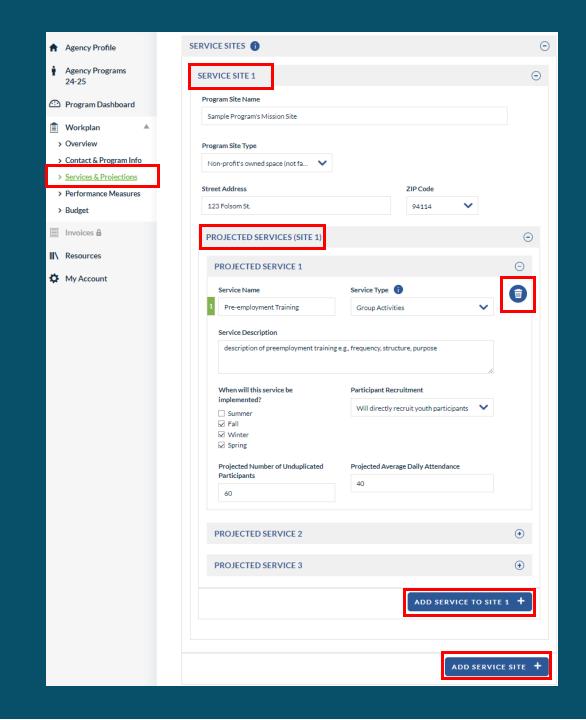
### Services and Projections: Program Operation Dates

- To simplify reporting for summer activities, report summer programming into the fiscal year in which the summer ends in CMS:
  - ✓ Summer 2024 activities should be reported into FY2024-2025 in CMS
  - ✓ Summer 2025 activities should be reported into FY2025-2026 in CMS
- FY2024-2025 Program Operation Dates should fall between 6/1/2024 and 6/30/2025
- If you are running a summer program, your Program Start Date should be the first date of your summer program in 2024



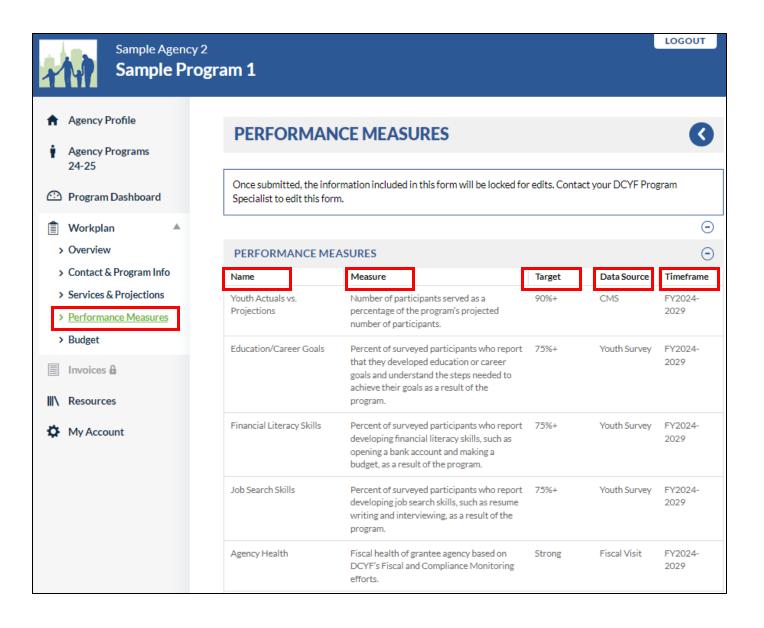
### Services and Projections: Projected Sites and Services

- Projected sites and services were copied from your proposal
- Review and edit this section to reflect the sites and services you project to implement in 2024-2025 with the grant awarded to your program
- Use the Add and Remove buttons to add and remove sites/services
- This section of the workplan provides a template for activity reporting throughout the year



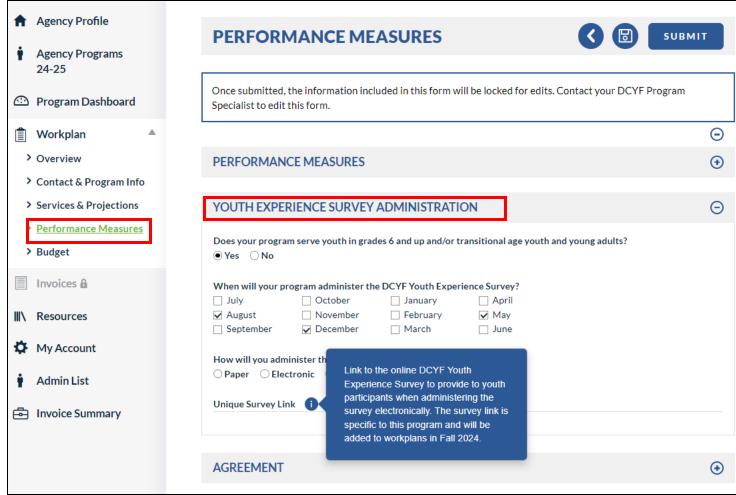
### Performance Measures

- Performance
   Measures are part
   of your Grant
   Agreement.
- Results will be published in annual grantee reports.



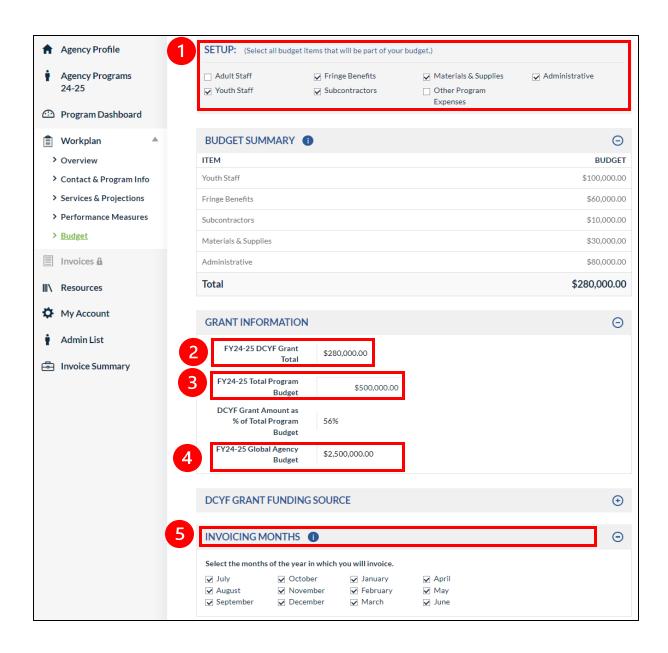
## Performance Measures: Youth Survey

- Most grantees are required to administer the DCYF Youth Experience Survey to participants in grades 6+ towards the end of their program experience.
- Describe when and how you plan to administer the survey to participants in your program.
- Surveys for each program and additional guidance will be released later this year.

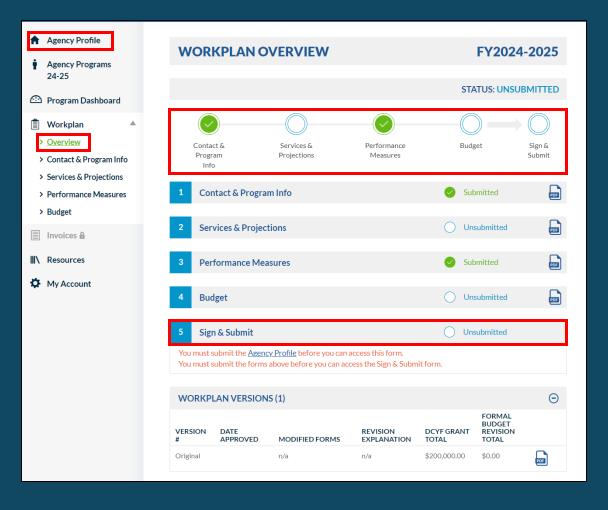


### **Budget**

- 1. Select the budget categories that are part of your budget at the top of the page
- 2. FY24-25 DCYF Grant Total: the grant awarded to your program for FY24-25
- FY24-25 Total Program Budget: your program's total operation costs for FY24-25, including other funding your program may receive beyond DCYF
- 4. FY24-25 Global Agency Budget: the budget for your agency in FY24-25, which may be edited in the *Agency Profile* form
- Select the months that your program intends to submit invoices for reimbursement in the *Invoicing Months* section. If unsure, select all months.

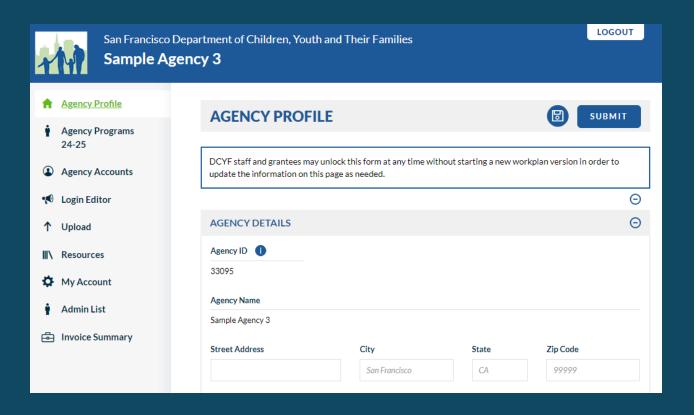


## Submitting Your Workplan



- Once submitted, most workplan forms are locked for edits and can only be unlocked by your Program Specialist.
- After you have submitted all forms, including the Agency Profile, complete the Sign & Submit step on the Workplan Overview page to submit your workplan for review.
- Your Program Specialist may send your workplan back to you for changes.

## Revising Your Workplan



- After a workplan has been approved, edits to the workplan in most cases require a formal workplan revision.
- Edits to the Agency Profile and Contact & Program Info forms are the exception – these forms may be unlocked and edited by grantees at any time.
- If a formal revision is needed, contact your Program Specialist and provide justification.

### FY2024-2025 Workplan Due Dates

### **APRIL**

#### MAY

April 22, 2024

Grantees receive access to CMS and 24/25 Workplans

May 6, 2024

All workplans that include summer programming or grant agreements greater than \$10 million (which need to go to the Board of Supervisors) are due

May 27, 2024

All other workplans due



### Fiscal Monitoring:

## Fiscal Compliance Monitoring Process



All DCYF grantees receive an annual Fiscal and Compliance Monitoring Review.

This fiscal review is not an audit: it is a way for DCYF and other departments to assess the fiscal health of funded agencies and improve quality and consistency of fiscal and other compliance procedures.

DCYF staff participates in all Fiscal and Compliance Reviews for grantees, including review of documents, and the determination of any findings that need to be remedied.

A formal letter detailing findings will be provided.

### Fiscal Monitoring:

## Fiscal Compliance Monitoring Process

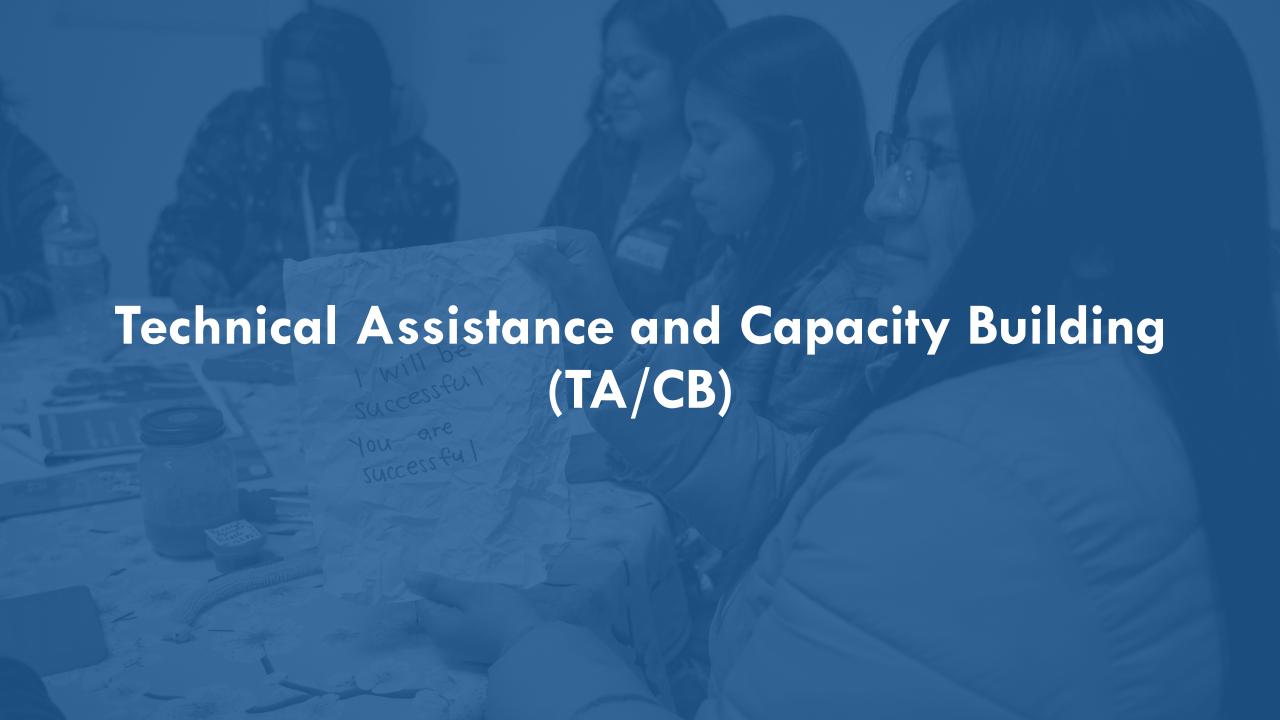


Grantees receive Fiscal and Compliance Monitoring Review using either the Citywide Nonprofit Monitoring and Capacity Building Program or DCYF-Only Monitoring.

#### Citywide Nonprofit Monitoring and Capacity Building Program:

- Also known as Joint Monitoring, includes staff from 12 city departments that work together to conduct the review.
   Grantees in this process must receive funding from 2 or more city departments, or more than \$1 million dollars from one department.
- Each year staff from participating departments determine which grantees will receive Core Monitoring, Expanded Monitoring or be waived from monitoring. All monitoring reviews are conducted virtually with grantees required to submit all requested documents to the lead department.

**DCYF-Only Monitoring:** Grantees only funded by DCYF will receive a Fiscal and Compliance review, conducted by DCYF staff, using the Citywide Fiscal and Compliance Monitoring form and standards.



### About TA/CB

The San Francisco Department of Children, Youth and Their Families (DCYF) is committed to improving program quality and driving better outcomes for program participants. We understand that the field grows stronger when we invest in the professional development of staff who administer and deliver programs.

To meet the needs of front-line staff, program administrators and non-profit executives at all levels of experience, DCYF offers training workshops, cohorts, conferences and more to all our grantees.

Join our community of non-profit professionals building their skills—sign up for a DCYF professional development opportunity today!

### TA/CB: Training, Workshops, and Cohorts

DCYF offers cohort-based offerings and workshops.

Offerings promote and embed the knowledge, experience, and tools developed by DCYF and our collaborators.

#### **Mandatory Workshop Topics:**

DCYF has identified foundational workshop topics that grantees need to participate in.

These topics will be offered every quarter:

Cultural Mindfulness Institute:

For Program Directors, Managers, and Coordinators

**Positive Youth Development:** 

for Frontline Staff

Healing Centered Engagement:

for Executive Directors,
Program Directors, Managers
and Coordinators

Supporting Families with Children with Disabilities:

for Program Directors,
Managers, Coordinators, and
Frontline Staff

### TA/CB:

## Mandatory DCYF Conferences



DCYF has four (4) conferences to support organizations' program planning, general staff development and most importantly strengthen DCYF's grantee community.

### The conferences below are mandatory to attend:

- 1. Back to School Conference
- 2. Virtual Summer Learning Conference for mid-level staff
- 3. Summer Learning Conference for frontline staff (Virtual and In-Person)
- 4. Youth Advocacy Day (YAD)

# Questions and Answers



#### Scan the QR Codes!

CWPA
Service Area
Guide

