



DCYF Grantee Orientation: Youth Workforce Development (YWD)

2024-2029 Funding Cycle

April 30, 2024



DCYF's Land Acknowledgement Statement

The San Francisco Department of Children, Youth, and Their Families (DCYF) acknowledges that it carries out its work on the unceded ancestral homeland of the Ramaytush Ohlone, the original inhabitants and stewards of the San Francisco Peninsula. As the government agency that stewards the Children and Youth Fund, we accept the responsibility that comes with resources derived from property taxes upon unceded and colonized land. We recognize the history and legacy of the Ramaytush Ohlone as integral to how we strive to make San Francisco a great place for life to thrive and children to grow up.



Agenda



- 1. Welcome**
- 2. Overview of Result Areas with YWD Service Area**
 - Youth Are Ready for College Work and Productive Adulthood
- 3. Overview of YWD Strategies**
 - YWD-General
 - YWD- TAY/A
 - High School Partnership
 - MYEEP
- 4. Data Collection & Reporting Requirements**
 - Performance Measures
- 5. Review of YPQA Process**
- 6. Contract Management System (CMS)**
 - Accessing the System
 - Workplan timeline
 - Data Policy and Privacy Agreements
- 7. Fiscal Monitoring**
- 8. Technical Assistance and Capacity Building (TACB)**
- 9. Q&A**
- 10. Close Out**



**Overview of Result Area:
Youth are Ready for College, Work,
and Productive Adulthood**

Overview of Result Area: **Youth are Ready for College, Work, and Productive Adulthood**

This Result Area is associated with programs, resources, supports and activities that help youth and transitional aged youth/young adults gain exposure, skills, and abilities that prepare them for successful transitions into adulthood. The grants and initiatives in this Result Area target equitable access and outcomes and provide multiple avenues for engagement and support.

Overview of Service Area and Strategies

YWD Service Area programs support a continuum of tiered career exposure and work-based learning opportunities:

- that are developmentally appropriate and meet the needs of youth
- include opportunities for early career introductions, job skills training
- exposure to the private sector and career-oriented employment
- targeted programming for high-needs youth, all delivered with a culturally competent youth development approach.

Strategies in this Service Area

The strategies that are associated with this Service Area will have a direct impact on our ability to move the needle and ensure that youth and young adults are ready for college, work and a productive adulthood.

Service Area	Strategy/Initiative
Youth Workforce Development	<ul style="list-style-type: none">• YWD (General)• YWD (TAY/A)• Mayor's Youth Education and Employment Program (MYEEP)• High School Partnerships

Universal Requirements

The following requirements are universal to all Service Areas and Strategies.

They serve as the baseline of what will be required for all funded programs. These requirements must be adhered to in addition to any Strategy-specific requirements that have been outlined in every Strategy.

1. Social-Emotional Learning
2. Outreach and Recruitment
3. Engagement, Retention and Support
4. Support for Youth with Disabilities
5. Cultural Responsiveness
6. Behavioral Health and Wellness
7. Data Collection and Evaluation
8. Family/Caregiver Engagement/Partnership
9. Meetings and Convenings
10. Continuous Quality Improvement
11. Youth Leadership and Voice
12. Internet Safety & Cyberbullying
13. Barrier Removal



YWD Strategies

Strategy: Youth Workforce Development

General



Designed to provide youth with the knowledge, skills, abilities, and experiences that will prepare them for the world of work. YWD programs will:

- offer job readiness and other training
- offer planning activities, all intended to expose youth to jobs/careers, and provide work experience
- help connect their long-term goals with educational and employment steps needed to achieve them

YWD Strategy Goals

1. To ensure a range of workforce development placements and opportunities responsive to local labor market are available to youth.
2. To help participants understand importance of academic success and role high school and post-secondary education play within the context of career development.
3. To create a pipeline of job-ready local youth prepared to access the current jobs and careers in San Francisco.

YWD General

Requirement Highlights



- Job Readiness Training
- Work-Based Learning Placement or Experience
 - ✓ Stipend-Based Payment: For project-based, time-limited activities such as job shadowing or short-term job exposures, or in-house internships that result in final projects.
 - ✓ Wage-Based Payment: For programs that place youth in job-placements or long-term internships/apprenticeships in which youth are performing duties and responsibilities and are held to the same expectations as employees who are eligible to receive a wage.
- Work-Based Learning Placement Support
- Transition Planning and Support
- Enrollment into WorkforceLinkSF

YWD General Requirements for Serving Justice-Involved Youth:

- ✓ Participant Eligibility
- ✓ Enrollment Flexibility
- ✓ Wrap around Services and Supports

Strategy: Youth Workforce Development

Transitional Aged Youth and Young Adults (TAY/A)

Designed to provide TAY/A with the knowledge, skills, abilities, and experiences that will prepare them for the world of work. Programs will:

- Offer job readiness and other training
- Offer subsidized or unsubsidized job placements and transition planning activities all intended to expose TAY/A to jobs and careers
- Help connect to their long-term career goals with the educational and financial steps needed to achieve them.

The YWD Strategy targets TAY/A ages 18-24, and/or who are justice system involved: either in custody (short-term), on active probation, or within six months of exiting probation.

YWD TAY/A Strategy Goals

1. To ensure participants obtain gainful employment
2. To ensure range of workforce development placements and opportunities responsive to local labor market are available.
3. To create pipeline of job-ready local young adults prepared to enter San Francisco workforce.

YWD TAY/A

Requirement Highlights



- ✓ Job Development and Vocational/Certification Programs
- ✓ Work Experience
- ✓ Life Skills Trainings
- ✓ Undocumented Youth
- ✓ Wrap-Around Supports: Programs must provide connection and/or access to the services below if needed:
 - Mental Health and Wellness supports
 - Housing and Transportation education
 - Other Barrier Removal

Strategy: Youth Workforce Development

High School Partnership

Provides opportunities for students at targeted **SFUSD high schools** who can benefit from **work-based learning** and **career exposure experiences** that are embedded and intentionally connected to the school day.

School site staff will work closely with funded programs to help ensure the work-based learning opportunities align to students' school-day curricula and support the development of college and career readiness skills, at the following sites:

Downtown High School

John O'Connell High School

June Jordan School for Equity

Phillip and Sala Burton High School

SF International High School

Strategy: Youth Workforce Development

High School Partnership

Strategy Goals:

1. To provide students at targeted schools with work-based learning opportunities that demonstrate the relevance of education to future career options.
2. To reinforce the learning that takes place during the school day.
3. To motivate students to complete their education.
4. To provide students with opportunities to build their college and career readiness skills.

YWD TAY/A

Requirement Highlights



- ✓ **Co-Design:** Agencies will co-design the intentional learning components of the program with the school, SFUSD's College and Career Readiness Department and potential employer partners (MOUs with schools and various work sites) workers compensation insurance, paying students (incentives, stipends), to assist youth in developing college and career readiness skills.
- ✓ Agencies will work with school partners to provide youth with a **transition planning and support plan**. Programs must provide activities that support development of a Transition Plan that includes future steps associated with education, employment, and career. High School Partnership programs must also provide **follow up support to participants for a minimum of three months** after completion of the program.
- ✓ Curriculum Based, Job Readiness Training
- ✓ Monitor Student Progress
- ✓ Linking Students to Support Services

Mayor's Youth Employment and Education Program (MYEEP)

MYEEP is a citywide collaborative youth employment program that:

- supports positive development of 9th and 10th graders in San Francisco with no work experience
- engages in work readiness training, educational support, youth leadership development activities, and meaningful work-based learning opportunities in non-profit, government, and private sectors
- aims to provide initial exposure to workplace, entry-level work readiness training, valuable work experience that enhances employability skills and career awareness while supporting overall educational attainment and personal development

Initiative Goals

1. To provide quality initial work-based learning experiences for San Francisco youth with a focus on those with concentrated need or characteristics of increased need.
2. To enhance youth's ability to access and retain work-based learning experiences and prepare them to contribute to the local economy.
3. To help participants understand the importance of academic success and the role that high school and post-secondary education play within the context of career development.
4. To create a pipeline of job-ready local youth that are prepared to access the current jobs and careers in San Francisco.

A hand holding a pen over a document with a blue overlay. The background is a blurred image of a hand holding a pen over a document, with a semi-transparent blue overlay. The text is centered and reads:

Data Collection and Reporting Requirements

Data Collection and Reporting Requirements

Grantees collect and report data to DCYF on services provided and clients served.

Information is used to:

- Assess progress
- Prepare public reports
- Inform technical assistance and capacity building efforts
- Respond to questions from stakeholders

Grantees may also be asked to participate in additional data collection efforts led by third-party evaluation firms, including:

- Interviews
- Focus groups
- Site visits

Data Collection and Reporting Requirements

YPQI

Participate in
Process

CMS

Report
Group/Individual
Activities

CMS

Report Job
Placements

WorkforceLinkSF

Participate in
Training

**Participant
Transition Plans**

Prepare Plans

Youth Survey

Administer to
Youth in Grades
6+

Fiscal Monitoring

Participate in
Process

SEL Plan

Attend Training

YWD General and TAY/A Performance Measures



Actuals vs Projections

Participate in PQA

Social Emotional Learning Plan

- Year 1: Attend training (date TBD)
- Years 2-5: Provide an SEL Plan

Transition Plan (guidance will be provided)

Workforce LinkSF

- Year 1: Attend training (date TBD)
- Years 2-5: Enroll participants

Placement (number compared to participants)

Stable Placement (TAY/A only)

- Employed at end of program

Fiscal Health

Youth Survey Performance Measures



Caring Adult

- *Program staff listen to me when I have something to say.*
- *Program staff are available if I need help or support.*
- *Program staff are fair to me.*

Education and Career Goals

- *This program has helped me to set goals for my education or career.*

Job search skills

Financial literacy



Program Quality Assessment (PQA)

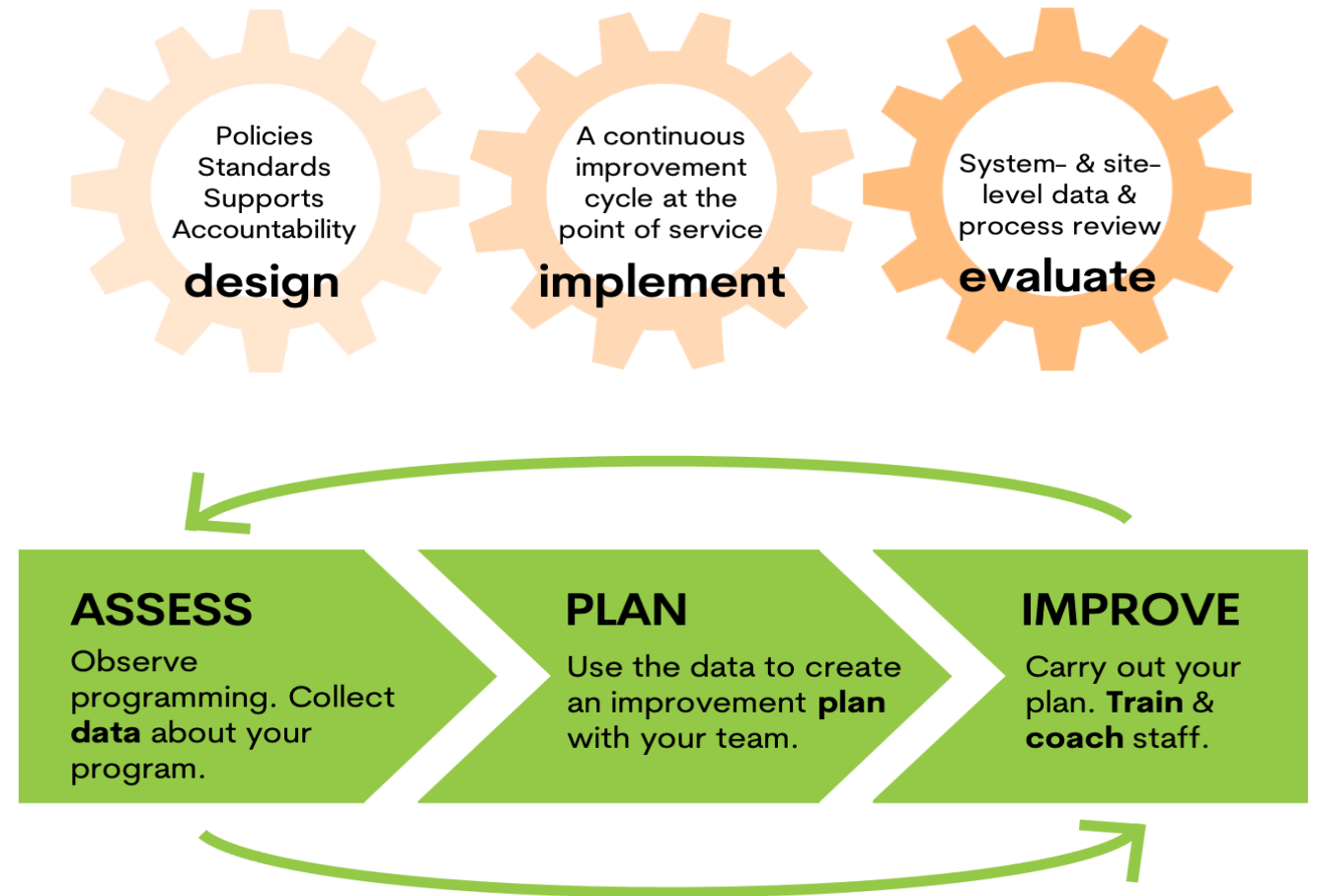
Youth Program Quality Intervention (YPQI)



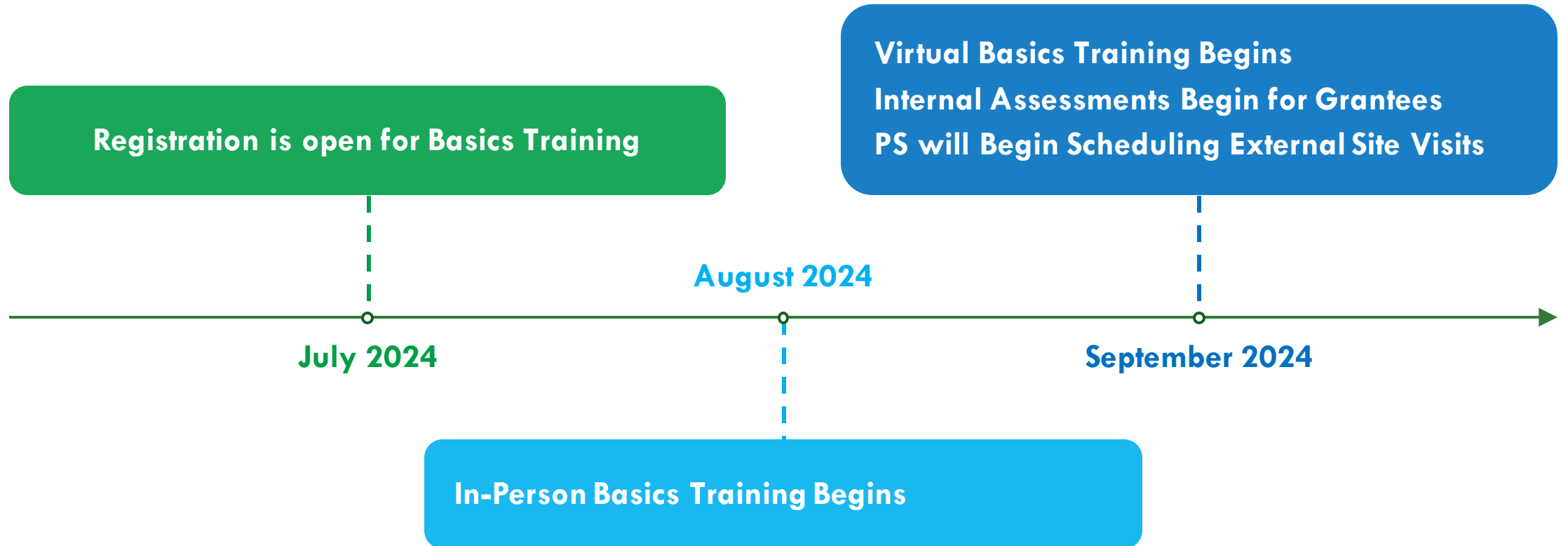
1. The Youth & School Aged Program Quality Assessment (PQA) Tool is a validated instrument designated to evaluate the **quality of youth programs** and **identify staff training needs**.
2. PQA has been used in community organizations, schools, camps, and other places where youth have fun, work and learn with adults.
3. Opportunity for **shared language** and a comprehensive look at program quality across DCYF's Funding Strategy.
4. **Participation** is part of the grant agreement. Grantees are required to engage in the YPQI process including participating in all mandatory trainings.

YPQI Process

1. Begins with assessment to build on youth workers' existing strengths and identify challenge areas.
2. These areas go into improvement plan as goals, with clear steps and benchmarks for success.
3. We follow up with powerful supports for youth leaders to manage improvement, and the high-quality Youth Work Methods series of workshops for staff.
4. The assess-plan-improve sequence establishes a supportive system for continuous improvement.



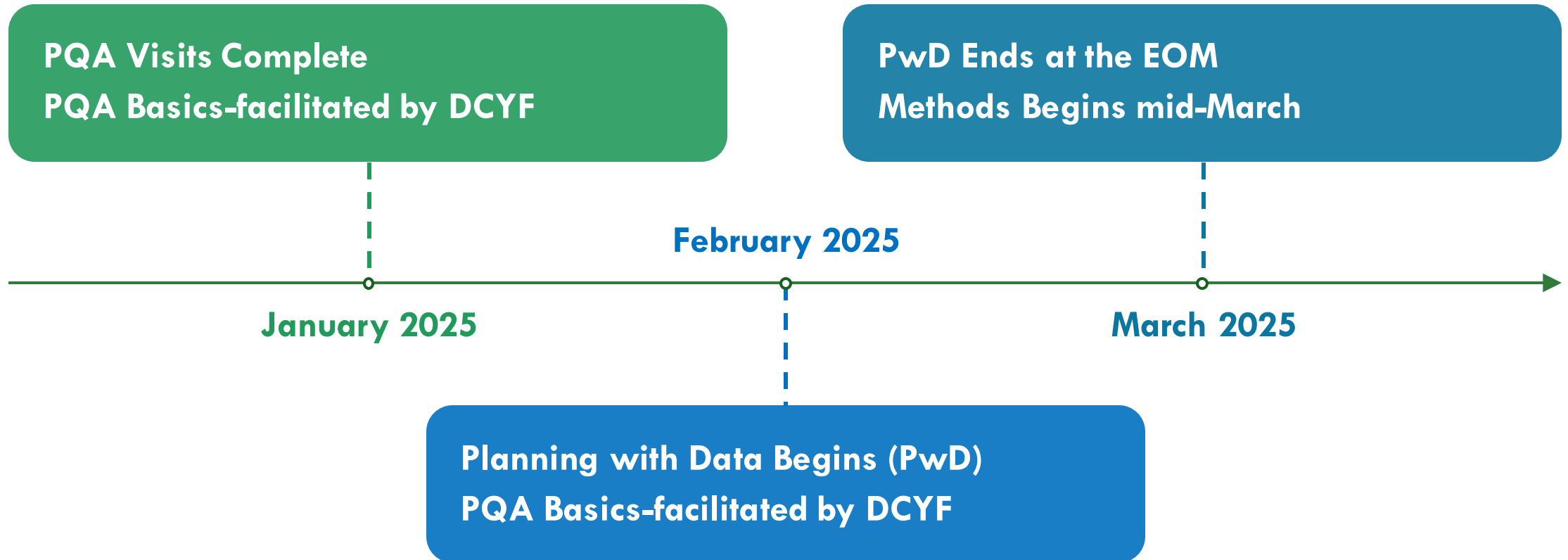
FY 24-25 YPQI Timeline



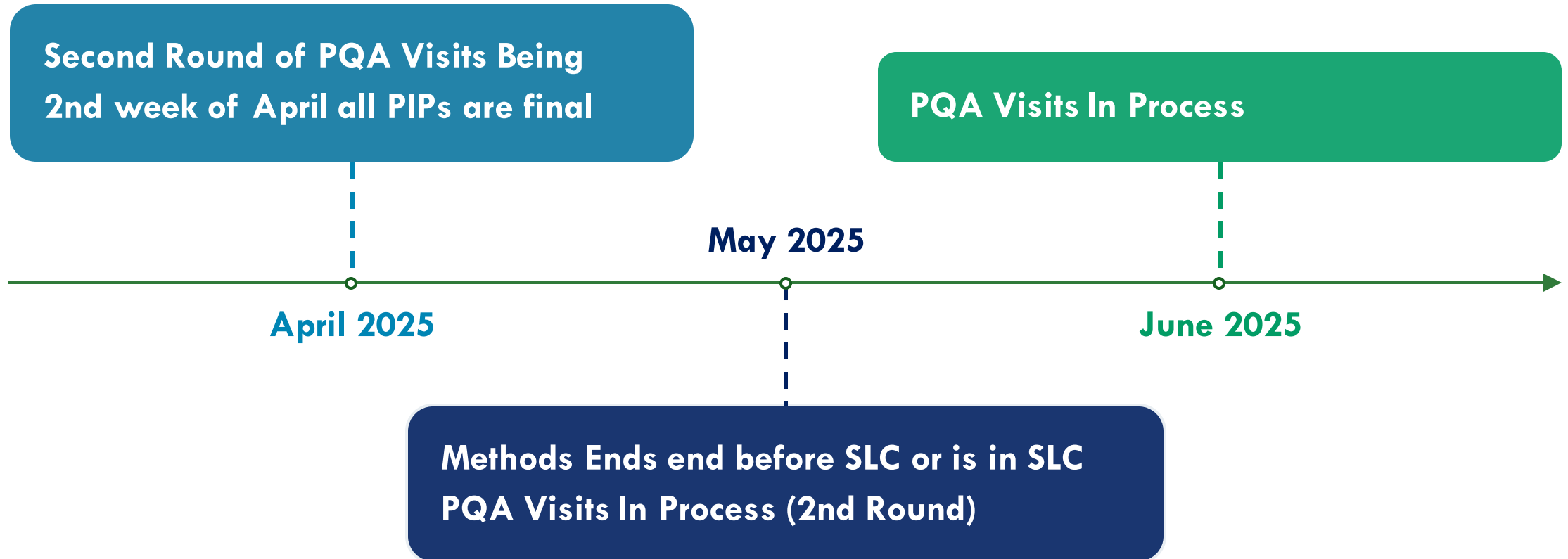
FY 24-25 YPQI Timeline



FY 24-25 YPQI Timeline



FY 24-25 YPQI Timeline



Youth Program Quality Intervention (YPQI)

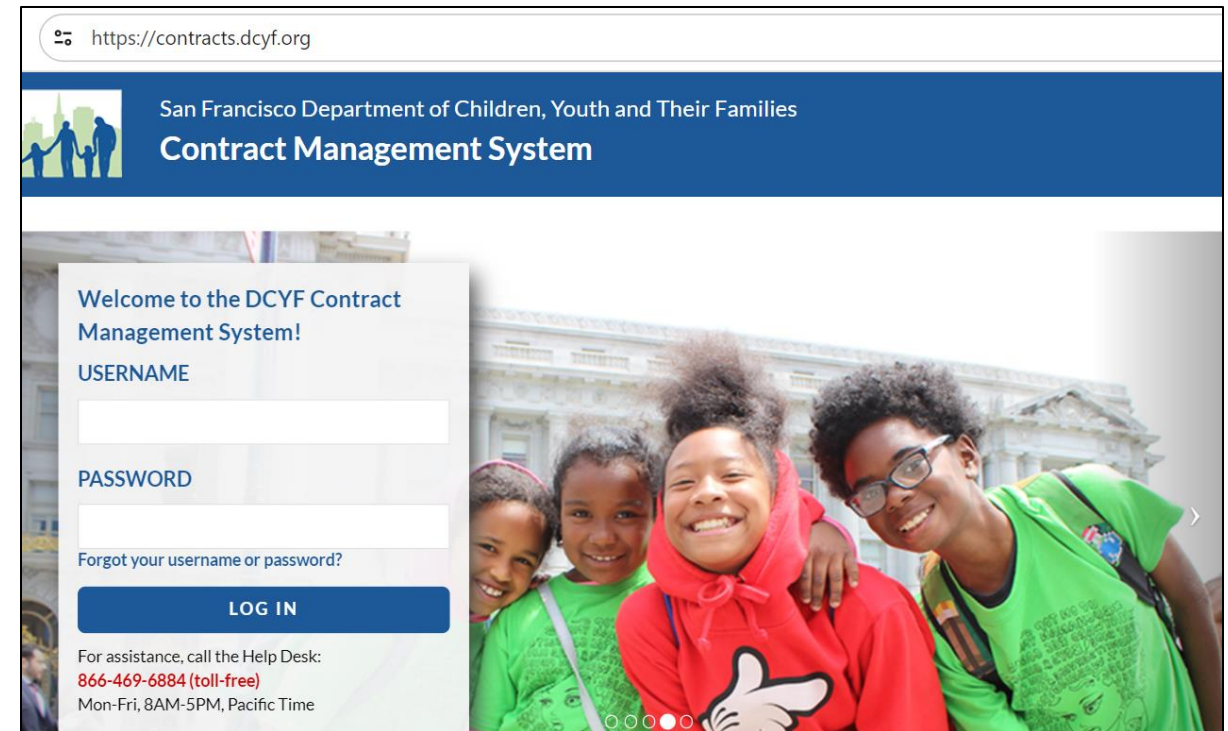
Item	Date and Time	Location
In-Person Basics Training	Wednesday, August 21, 10am – 4pm	SF Main Library Latino Room A/B
In-Person Basics Training	Thursday, August 22, 10am – 4pm	SF Main Library Latino Room A/B
In-Person Basics Training	Tuesday, August 27, 10am – 4pm	SF Main Library Latino Room A/B
In-Person Basics Training	Wednesday, August 28, 10am – 4pm	TBD
In-Person Basics Training	Thursday, August 29, 10am – 4pm	49 South Van Ness Street, Room 194
In-Person Basics Training	Tuesday, September 3, 10am – 4pm	49 South Van Ness Street, Room 0136
In-Person Basics Training	Thursday, September 5, 10am – 4pm	49 South Van Ness Street, Room 0194
In-Person Basics Training	Tuesday, September 10, 10am – 4pm	TBD
Virtual Basics Training	Week of September 23, with Pre-Work Assignments	Virtual

A blue-tinted photograph of a person with long hair, wearing a jacket, sitting at a desk and using a laptop. The person's hands are on the keyboard. The background is slightly blurred, showing other people in a meeting or office setting. The text "Contract Management System (CMS)" is overlaid in white, bold, sans-serif font across the center of the image.

Contract Management System (CMS)

Contract Management System (CMS)

- Online system used by DCYF staff and grantees for grants management, reporting, and invoicing
- FY24-25 workplans were released to new and continuing grantees on Monday, April 22
- Grantees complete workplans annually
- DCYF Program Specialists review submissions
- Workplan information is integrated into Grant Agreements



The screenshot shows the login page for the DCYF Contract Management System. The browser address bar displays <https://contracts.dcyf.org>. The page header includes the DCYF logo and the text "San Francisco Department of Children, Youth and Their Families" and "Contract Management System". The main content area features a login form with the following elements:

- A welcome message: "Welcome to the DCYF Contract Management System!"
- A "USERNAME" label above a text input field.
- A "PASSWORD" label above a text input field.
- A link: "Forgot your username or password?"
- A blue "LOG IN" button.
- Support information: "For assistance, call the Help Desk: 866-469-6884 (toll-free) Mon-Fri, 8AM-5PM, Pacific Time".

The background of the page shows a group of diverse children smiling in front of a building.

Log-in to DCYF's Contract Management System at <https://contracts.dcyf.org>

Accessing the CMS

Current DCYF Grantees:

- Select FY2024-2025 using the Fiscal Year dropdown filter on the [Agency Programs](#) page
- Existing Agency Account users have access to all FY2024-2025 programs
- Existing Program Staff Account users must be granted access to FY2024-2025 programs by an Agency Account user using the [Agency Accounts](#) module

New Grantees:

- CMS account credentials were sent to agency Executive Directors on Monday, April 22
- Use the [Agency Accounts](#) module to create additional CMS accounts for your staff

San Francisco Department of Children, Youth and Their Families
Sample Agency 3

LOGOUT

Agency Profile
Agency Programs 24-25
Agency Accounts
Upload
My Account

AGENCY PROGRAMS

FISCAL YEAR: FY2024-2025
STRATEGY: ALL
SERVICE AREA: ALL
SPECIALIST: ALL

STRATEGY	SPECIALIST	FISCAL YEAR	FY GRANT AMOUNT	WORKPLAN STATUS
	dcyf funding specialist	FY2024-2025	\$860,000	Unsubmitted

Navigating the CMS

The CMS is organized by fiscal year and program.

Use the Fiscal Year filter to access your list of FY2024-2025 programs.

1. To edit agency details, click on the agency name or [Agency Profile](#)
2. To view/manage user accounts, click on [Agency Accounts](#)
3. To view program details, click on the name of the program in the list
4. To change your password, click on [My Account](#)

San Francisco Department of Children, Youth and Their Families
Sample Agency 3

LOGOUT

1 Agency Profile

2 Agency Programs 24-25

2 Agency Accounts

4 My Account

AGENCY PROGRAMS

FISCAL YEAR: FY2024-2025
STRATEGY: ALL
SERVICE AREA: ALL
WORKPLAN STATUS: ALL
SPECIALIST: ALL

PROGRAM	STRATEGY	SPECIALIST	FISCAL YEAR	FY GRANT AMOUNT	WORKPLAN STATUS
1 Sample Agency 3					
3 Demo Program 1	IDENTITY	dcyf funding specialist	FY2024-2025	\$860,000	Unsubmitted
Demo Program 1	BEACONS	dcyf funding specialist	FY2024-2025	\$500,000	Unsubmitted

A blue-tinted photograph of a busy event. In the foreground, a person's hand is on a laptop keyboard. The laptop is on a table with other papers and a small sign. In the background, several people are gathered, some looking at the laptop. The overall scene suggests a workshop or a public demonstration.

Completing Your Workplan

Completing Your Workplan

1. Login to the CMS using an Agency Account and navigate into a program
2. Select the [Workplan](#) icon from the left menu to expand and view workplan forms
3. Refer to DCYF resources to assist you in completing your workplan
 - *CMS Handbook*
 - *Doing Business with DCYF Guide*
 - *DCYF 2024-2029 RFP*
 - *Your Proposal*

The screenshot shows a web interface for an agency's program dashboard. On the left is a navigation sidebar with the following items: Agency Profile, Agency Programs 24-25, Program Dashboard (highlighted in green), Workplan (expanded to show sub-items: Overview, Contact & Program Info, Services & Projections, Performance Measures, and Budget), and Invoices. The main content area is titled 'PROGRAM DASHBOARD' for 'FY2024-2025'. It contains the following sections: Result Area (All Children And Youth Are Ready To Learn And Succeed In School), Service Area (Enrichment & Skill Building), Strategy (Identity Formation and Inclusion), and Target Population(s) (San Francisco middle school youth in grades 6-8, San Francisco high school youth in grades 9-12, and San Francisco Middle and High School at-risk and justice-involved youth ages 12-17).

Workplan Forms



Some details have been transferred into the workplan from your proposal:

Contact & Program Info:

General program information, contacts, and documents

Services & Projections:

Program operation dates, participant projections, target population(s), service sites, and projected services

Performance Measures:

Performance measures and general grant agreements for you to acknowledge

Budget:

Program budget

Agency Profile:

Agency details shared across all programs

Contact & Program Info

CONTACT & PROGRAM INFO ← 📄 SUBMIT

DCYF staff and grantees may unlock this form at any time without starting a new workplan version in order to update the information on this page as needed.

PROGRAM INFORMATION ⊖

Program ID ⓘ
215719

Program Website

Program Description

RFP/RFQ PROPOSAL 📄

PRIMARY PROGRAM CONTACT PERSON ⓘ ⊖

First Name	Last Name	Email Address	Phone Number
<input type="text" value="Jane"/>	<input type="text" value="Doe"/>	<input type="text" value="janed@ywdprogram.or"/>	<input type="text" value="5555555555"/>

CONTACT PERSON: DCYF TRAININGS ⓘ ⊕

CONTACT PERSON: COMMUNICATIONS ⓘ ⊕

UPLOADS ⊕

- Your *Program Description* will be published in public-facing materials produced by DCYF
- Contacts listed here will receive important reminders and updates from DCYF
- *Primary Program Contact* receives CMS email notifications when invoices and workplans are submitted, approved, and disapproved by DCYF
- Form may be unlocked and edited at any point by grantees

Services and Projections: Program Operation Dates

- To simplify reporting for summer activities, report summer programming into the fiscal year in which the summer ends in CMS:
 - ✓ Summer 2024 activities should be reported into FY2024-2025 in CMS
 - ✓ Summer 2025 activities should be reported into FY2025-2026 in CMS
- FY2024-2025 Program Operation Dates should fall between **6/1/2024 and 6/30/2025**
- If you are running a summer program, your Program Start Date should be the first date of your summer program in 2024

SERVICES AND PROJECTIONS ← 📄 SUBMIT

Once submitted, the information included in this form will be locked for edits. Contact your DCYF Program Specialist to edit this form.

TARGET POPULATION ⊖ ⊕

PROGRAM OPERATION DATES ⊖

Program Start Date: 06/05/2024 📅 Program End Date: 05/30/2025 📅

What months out of the year will your program provide services to youth?

<input checked="" type="checkbox"/> January	<input checked="" type="checkbox"/> April	<input checked="" type="checkbox"/> July	<input checked="" type="checkbox"/> October
<input checked="" type="checkbox"/> February	<input checked="" type="checkbox"/> May	<input checked="" type="checkbox"/> August	<input checked="" type="checkbox"/> November
<input checked="" type="checkbox"/> March	<input checked="" type="checkbox"/> June	<input checked="" type="checkbox"/> September	<input type="checkbox"/> December

Enter the total number of weeks in a year that your program will provide services to youth. (1-52)

46

Please select days in a typical week that your program will provide services to youth

<input type="checkbox"/> Sunday	<input checked="" type="checkbox"/> Wednesday	<input type="checkbox"/> Saturday
<input checked="" type="checkbox"/> Monday	<input checked="" type="checkbox"/> Thursday	
<input checked="" type="checkbox"/> Tuesday	<input checked="" type="checkbox"/> Friday	

SUMMER PROGRAMMING 📘 ⊖

Does your program provide summer-specific programming?

Yes No

Summer Program Start Date: 06/05/2024 📅 Summer Program End Date: 06/30/2025 📅

Number of summer sessions: 4 📘 Maximum length in weeks of a single summer session: 2

Summer Program Description

Describe your program services, service-delivery methods (e.g., virtual/remote services, in-person, hybrid), and any relevant information that would be useful for someone unfamiliar with your program

Services and Projections: Projected Sites and Services

- Projected sites and services were copied from your proposal
- Review and edit this section to reflect the sites and services you project to implement in 2024-2025 with the grant awarded to your program
- Use the *Add* and *Remove* buttons to add and remove sites/services
- This section of the workplan provides a template for activity reporting throughout the year

The screenshot displays a web application interface for managing service sites and projected services. The interface is divided into a left sidebar and a main content area.

Left Sidebar:

- Agency Profile
- Agency Programs 24-25
- Program Dashboard
- Workplan
 - Overview
 - Contact & Program Info
 - Services & Projections** (highlighted with a red box)
 - Performance Measures
 - Budget
- Invoices
- Resources
- My Account

Main Content Area:

SERVICE SITES

- SERVICE SITE 1** (highlighted with a red box)
 - Program Site Name: Sample Program's Mission Site
 - Program Site Type: Non-profit's owned space (not fa...)
 - Street Address: 123 Folsom St.
 - ZIP Code: 94114
- PROJECTED SERVICES (SITE 1)** (highlighted with a red box)
 - PROJECTED SERVICE 1** (highlighted with a red box)
 - Service Name: Pre-employment Training
 - Service Type: Group Activities (highlighted with a red box and a trash icon)
 - Service Description: description of preemployment training e.g., frequency, structure, purpose
 - When will this service be implemented?
 - Summer
 - Fall
 - Winter
 - Spring
 - Participant Recruitment: Will directly recruit youth participants
 - Projected Number of Unduplicated Participants: 60
 - Projected Average Daily Attendance: 40
 - PROJECTED SERVICE 2
 - PROJECTED SERVICE 3

Buttons:

- ADD SERVICE TO SITE 1 +** (highlighted with a red box)
- ADD SERVICE SITE +** (highlighted with a red box)

Services and Projections: Projected Sites and Services

The screenshot displays a web application interface. On the left is a navigation sidebar with the following items: Agency Profile, Agency Programs 24-25, Program Dashboard, Workplan (with sub-items: Overview, Contact & Program Info, Services & Projections, Performance Measures, Budget), Invoices, Resources, and My Account. The 'Services & Projections' item is highlighted with a red box. The main content area is titled 'JOB PLACEMENTS' (also highlighted with a red box) and contains a table with the following data:

Name	Type	Projected # of Placements
Paid Internship	Internship	15
Activity Description For youth with very little prior experience, these paid internships will allow exposure to a range of types of work (partnerships still pending) providing more supervision and offered 2-3 days/week depending on participant availability. Will be paid in stipends to be provided monthly and upon successful completion may lead to ongoing paid employment.		
Job Shadow	Job Shadow	15
Activity Description For youth looking to get into a field in which they lack experience, these job shadows will provide a window into that industry, with mentorship and exposure to daily tasks of the job. Positions will be compensated with a stipend, and will include potential opportunity to transition into a work experience upon successful completion.		
Job Connections	Work Experience	30
Activity Description Through multiple partner businesses, TAY will have the opportunity to interview for and obtain gainful employment. Both full and part time positions available, wages paid by partners.		
Total Projected Placements		60

At the bottom of the main content area, there is a 'SERVICE SITES' section with an information icon and a plus sign.

Youth Workforce Development

- Projected Sites and Services are for the locations where your program delivers job readiness training and transition supports
- Work sites where youth are placed into jobs should NOT be listed as Projected Sites
 - For example, if you place youth into jobs at Starbucks, Starbucks should not be listed as a Service Site
- Job Placements are described in the *Job Placements* section of the form

Services and Projections: Job Placement Types

Job Placement Type	Definition
Internship	A paid, or unpaid, career preparation activity in which youth are placed in a business for a defined period of time to participate in and observe work firsthand within a given industry. Internships should include a formal learning contract between the youth, program, and the employer. Internships are intended to be highly structured, time-limited experiences that occur at a workplace.
Job Shadow	A career exploration activity in which youth observe the workday of a professional, interact with clients or customers, and attend meetings and other appointments. Job shadows are designed to help youth explore a field of interest while developing research skills and building occupational knowledge through a facilitated, active learning process.
Work Experience	A paid career preparation activity in which participants execute real work and are held to the same expectations as all employees at the workplace. Evaluations based on workplace expectations and performance should be provided by the worksite supervisor. Could be regular, paid employment, subsidized employment and/or learning-rich work experience.

Performance Measures

- Performance Measures are part of your Grant Agreement.
- Results will be published in annual grantee reports.

Sample Agency 2
Sample Program 1

LOGOUT

Agency Profile
Agency Programs 24-25
Program Dashboard
Workplan
Overview
Contact & Program Info
Services & Projections
Performance Measures
Budget
Invoices
Resources
My Account

PERFORMANCE MEASURES

Once submitted, the information included in this form will be locked for edits. Contact your DCYF Program Specialist to edit this form.

PERFORMANCE MEASURES

Name	Measure	Target	Data Source	Timeframe
Youth Actuals vs. Projections	Number of participants served as a percentage of the program's projected number of participants.	90%+	CMS	FY2024-2029
Education/Career Goals	Percent of surveyed participants who report that they developed education or career goals and understand the steps needed to achieve their goals as a result of the program.	75%+	Youth Survey	FY2024-2029
Financial Literacy Skills	Percent of surveyed participants who report developing financial literacy skills, such as opening a bank account and making a budget, as a result of the program.	75%+	Youth Survey	FY2024-2029
Job Search Skills	Percent of surveyed participants who report developing job search skills, such as resume writing and interviewing, as a result of the program.	75%+	Youth Survey	FY2024-2029
Agency Health	Fiscal health of grantee agency based on DCYF's Fiscal and Compliance Monitoring efforts.	Strong	Fiscal Visit	FY2024-2029

Performance Measures: Youth Survey

- Most grantees are required to administer the DCYF Youth Experience Survey to participants in grades 6+ towards the end of their program experience.
- Describe when and how you plan to administer the survey to participants in your program.
- Surveys for each program and additional guidance will be released later this year.

The screenshot shows a web interface for entering performance measures. On the left is a navigation menu with items: Agency Profile, Agency Programs 24-25, Program Dashboard, Workplan (with sub-items: Overview, Contact & Program Info, Services & Projections, Performance Measures, Budget), Invoices, Resources, My Account, Admin List, and Invoice Summary. The 'Performance Measures' item is highlighted with a red box. The main content area is titled 'PERFORMANCE MEASURES' and includes a 'SUBMIT' button. A warning box states: 'Once submitted, the information included in this form will be locked for edits. Contact your DCYF Program Specialist to edit this form.' Below this is a section titled 'YOUTH EXPERIENCE SURVEY ADMINISTRATION' (highlighted with a red box). It contains the following questions and options:

- Does your program serve youth in grades 6 and up and/or transitional age youth and young adults?
 Yes No
- When will your program administer the DCYF Youth Experience Survey?

<input type="checkbox"/> July	<input type="checkbox"/> October	<input type="checkbox"/> January	<input type="checkbox"/> April
<input checked="" type="checkbox"/> August	<input type="checkbox"/> November	<input type="checkbox"/> February	<input checked="" type="checkbox"/> May
<input type="checkbox"/> September	<input checked="" type="checkbox"/> December	<input type="checkbox"/> March	<input type="checkbox"/> June
- How will you administer the survey?
 Paper Electronic
- Unique Survey Link:

An information box points to the Unique Survey Link field, stating: 'Link to the online DCYF Youth Experience Survey to provide to youth participants when administering the survey electronically. The survey link is specific to this program and will be added to workplans in Fall 2024.' At the bottom of the form is an 'AGREEMENT' section.

Budget

1. Select the budget categories that are part of your budget at the top of the page
2. FY24-25 DCYF Grant Total: the grant awarded to your program for FY24-25
3. FY24-25 Total Program Budget: your program's total operation costs for FY24-25, including other funding your program may receive beyond DCYF
4. FY24-25 Global Agency Budget: the budget for your agency in FY24-25, which may be edited in the [Agency Profile](#) form
5. Select the months that your program intends to submit invoices for reimbursement in the [Invoicing Months](#) section. If unsure, select all months.

The screenshot shows a web interface for budget management. On the left is a navigation sidebar with items like Agency Profile, Agency Programs 24-25, Program Dashboard, Workplan, Invoices, Resources, My Account, Admin List, and Invoice Summary. The main content area is titled 'BUDGET SUMMARY' and includes a 'SETUP' section with checkboxes for budget items, a 'BUDGET SUMMARY' table, 'GRANT INFORMATION' with key values, and an 'INVOICING MONTHS' section with checkboxes for each month of the year. Red boxes and numbers 1-5 highlight these specific areas.

1. SETUP: (Select all budget items that will be part of your budget.)

<input type="checkbox"/> Adult Staff	<input checked="" type="checkbox"/> Fringe Benefits	<input checked="" type="checkbox"/> Materials & Supplies	<input checked="" type="checkbox"/> Administrative
<input checked="" type="checkbox"/> Youth Staff	<input checked="" type="checkbox"/> Subcontractors	<input type="checkbox"/> Other Program Expenses	

BUDGET SUMMARY

ITEM	BUDGET
Youth Staff	\$100,000.00
Fringe Benefits	\$60,000.00
Subcontractors	\$10,000.00
Materials & Supplies	\$30,000.00
Administrative	\$80,000.00
Total	\$280,000.00

GRANT INFORMATION

FY24-25 DCYF Grant Total	\$280,000.00
FY24-25 Total Program Budget	\$500,000.00
DCYF Grant Amount as % of Total Program Budget	56%
FY24-25 Global Agency Budget	\$2,500,000.00

DCYF GRANT FUNDING SOURCE

5. INVOICING MONTHS

Select the months of the year in which you will invoice.

<input checked="" type="checkbox"/> July	<input checked="" type="checkbox"/> October	<input checked="" type="checkbox"/> January	<input checked="" type="checkbox"/> April
<input checked="" type="checkbox"/> August	<input checked="" type="checkbox"/> November	<input checked="" type="checkbox"/> February	<input checked="" type="checkbox"/> May
<input checked="" type="checkbox"/> September	<input checked="" type="checkbox"/> December	<input checked="" type="checkbox"/> March	<input checked="" type="checkbox"/> June

Submitting Your Workplan

WORKPLAN OVERVIEW FY2024-2025

STATUS: UNSUBMITTED

Progress bar steps: Contact & Program Info (Submitted), Services & Projections (Unsubmitted), Performance Measures (Submitted), Budget (Unsubmitted), Sign & Submit (Unsubmitted).

Step	Form Name	Status	PDF Icon
1	Contact & Program Info	Submitted	PDF
2	Services & Projections	Unsubmitted	PDF
3	Performance Measures	Submitted	PDF
4	Budget	Unsubmitted	PDF
5	Sign & Submit	Unsubmitted	PDF

You must submit the [Agency Profile](#) before you can access this form.
You must submit the forms above before you can access the Sign & Submit form.

WORKPLAN VERSIONS (1)

VERSION #	DATE APPROVED	MODIFIED FORMS	REVISION EXPLANATION	DCYF GRANT TOTAL	FORMAL BUDGET REVISION TOTAL	PDF Icon
Original		n/a	n/a	\$200,000.00	\$0.00	PDF

- Once submitted, most workplan forms are locked for edits and can only be unlocked by your Program Specialist.
- After you have submitted all forms, including the [Agency Profile](#), complete the [Sign & Submit](#) step on the [Workplan Overview](#) page to submit your workplan for review.
- Your Program Specialist may send your workplan back to you for changes.

Revising Your Workplan

The screenshot shows a web application interface for the San Francisco Department of Children, Youth and Their Families. The header includes the department name and a 'LOGOUT' button. The main content area is titled 'AGENCY PROFILE' and features a 'SUBMIT' button. A message box states: 'DCYF staff and grantees may unlock this form at any time without starting a new workplan version in order to update the information on this page as needed.' Below this is the 'AGENCY DETAILS' section with the following fields:

Agency ID	33095		
Agency Name	Sample Agency 3		
Street Address	City	State	Zip Code
<input type="text"/>	San Francisco	CA	99999

- After a workplan has been approved, edits to the workplan in most cases require a formal workplan revision.
- Edits to the *Agency Profile* and *Contact & Program Info* forms are the exception – these forms may be unlocked and edited by grantees at any time.
- If a formal revision is needed, contact your Program Specialist and provide justification.

FY2024-2025 Workplan Due Dates

APRIL

April 22, 2024

Grantees receive access to
CMS and 24/25
Workplans

MAY

May 6, 2024

All workplans that include
summer programming or
grant agreements greater
than \$10 million (which
need to go to the Board of
Supervisors) are due

May 27, 2024

All other workplans due



Fiscal Monitoring

Fiscal Monitoring:

Fiscal Compliance Monitoring Process



All DCYF grantees receive an **annual Fiscal and Compliance Monitoring Review**.

This fiscal review is not an audit: it is a way for DCYF and other departments to assess the fiscal health of funded agencies and improve quality and consistency of fiscal and other compliance procedures.

DCYF staff participates in all Fiscal and Compliance Reviews for grantees, including review of documents, and the determination of any findings that need to be remedied.

A formal letter detailing findings will be provided.

Fiscal Monitoring:

Fiscal Compliance Monitoring Process



Grantees receive Fiscal and Compliance Monitoring Review using either the Citywide Nonprofit Monitoring and Capacity Building Program or DCYF-Only Monitoring.

Citywide Nonprofit Monitoring and Capacity Building Program:

- Also known as Joint Monitoring, includes staff from 12 city departments that work together to conduct the review. Grantees in this process must receive funding from 2 or more city departments, or more than \$1 million dollars from one department.
- Each year staff from participating departments determine which grantees will receive Core Monitoring, Expanded Monitoring or be waived from monitoring. All monitoring reviews are conducted virtually with grantees required to submit all requested documents to the lead department.

DCYF-Only Monitoring: Grantees only funded by DCYF will receive a Fiscal and Compliance review, conducted by DCYF staff, using the Citywide Fiscal and Compliance Monitoring form and standards.

A blue-tinted photograph of a group of people in a workshop or classroom. In the foreground, a person is holding up a piece of crumpled paper with handwritten text. The text on the paper reads "I will be successful" and "You are successful". The background shows several other people sitting at tables, some looking at the paper being held up. The overall scene suggests a collaborative learning or training environment.

Technical Assistance and Capacity Building (TA/CB)

About TA/CB

The San Francisco Department of Children, Youth and Their Families (DCYF) is committed to improving program quality and driving better outcomes for program participants. We understand that the field grows stronger when we invest in the professional development of staff who administer and deliver programs.

To meet the needs of front-line staff, program administrators and non-profit executives at all levels of experience, DCYF offers training workshops, cohorts, conferences and more to all our grantees.

Join our community of non-profit professionals building their skills—sign up for a DCYF professional development opportunity today!

TA/CB: Training, Workshops, and Cohorts

DCYF offers cohort-based offerings and workshops.

Offerings promote and embed the knowledge, experience, and tools developed by DCYF and our collaborators.

Mandatory Workshop Topics:

DCYF has identified foundational workshop topics that grantees need to participate in.

These topics will be offered every quarter:

Cultural Mindfulness Institute:

For Program Directors, Managers, and Coordinators

Healing Centered Engagement:

for Executive Directors, Program Directors, Managers and Coordinators

Positive Youth Development:

for Frontline Staff

Supporting Families with Children with Disabilities:

for Program Directors, Managers, Coordinators, and Frontline Staff

TA/CB:

Mandatory DCYF Conferences



DCYF has four (4) conferences to support organizations' program planning, general staff development and most importantly strengthen DCYF's grantee community.

The conferences below are mandatory to attend:

1. Back to School Conference
2. Virtual Summer Learning Conference for mid-level staff
3. Summer Learning Conference for frontline staff (Virtual and In-Person)
4. Youth Advocacy Day (YAD)

Questions and Answers



Scan the QR Codes!

CWPA
Service Area
Guide

