

# Family Resource Center Initiative: Evaluation Year 2



# Joint FRC Initiative

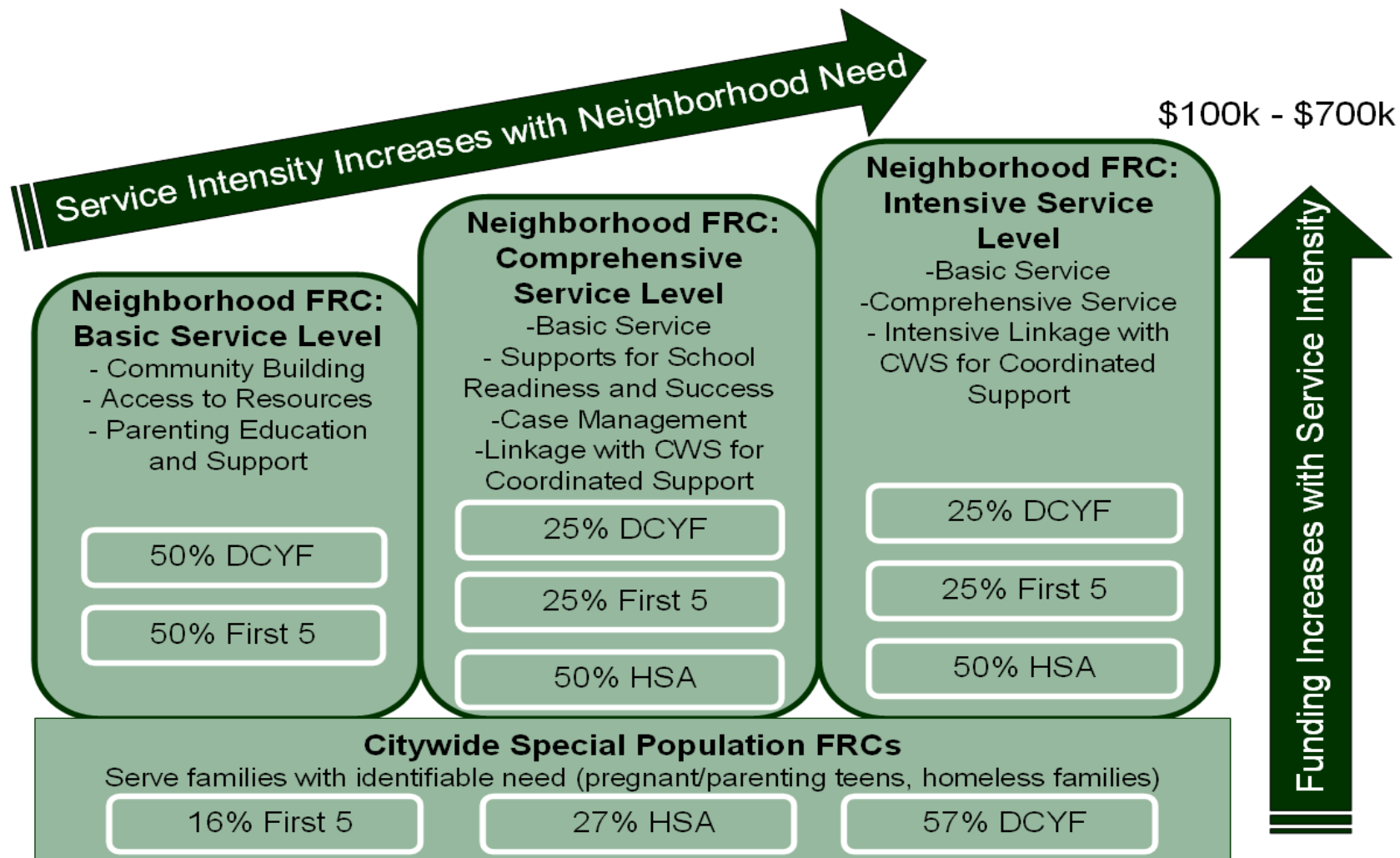
- **Funded by**

- First 5 San Francisco
- Department of Children, Youth and Families (DCYF)
- Human Service Agency: Children and Family Services (HSA-CFS)

- **Five Goals**

- **Families build their own capacity to improve family functioning** (Early/Intensive Intervention)
- **Parents have the knowledge, skills, strategies, and support to parent effectively** (Prevention/ Intervention)
- **Children and youth are nurtured, safe, and supported for school success** (Prevention/ Intervention)
- **Families receive adequate services to meet basic needs** (Prevention)
- **Communities are family-focused and responsive** (Prevention)

# 2009 – 2012 Three Tiered Model for Braided Funding to 22 Family Resource Centers

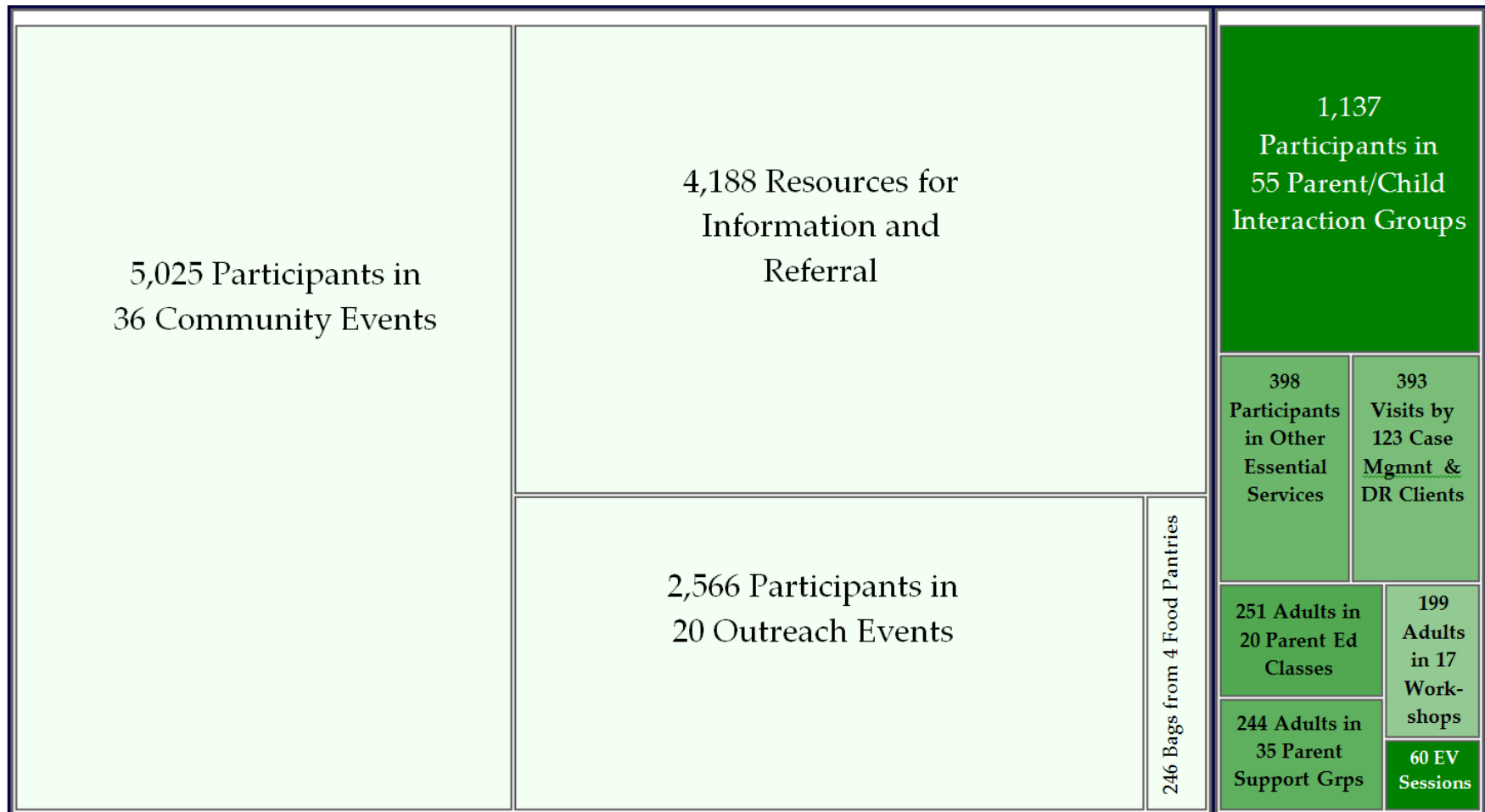


# Year 2 FRC Evaluation Results

- **Primarily covers FY2010-11**
  - Some analyses also include participants from the 2009-10 fiscal year to allow for larger sample sizes
- **Includes participants if they attended a direct service**
  - Offered to a group or individual for an intentional purpose
  - Defined by a standard framework of “Essential Services” (E.g. case management, support groups, and parenting classes)
  - Participants are enrolled and have identifying information in CMS
- **Captures some indirect service information**
  - Offered through large community groups or outreach
  - Individual participants are not enrolled or entered into CMS

# Individuals participated in a diverse array of activities

## Week of September 26-October 2, 2010: Actual Direct and Indirect Activities Offered Across FRC Initiative



# Outline

- **Who did the FRC Initiative serve?**
- What were the patterns of service use?
- What were the preliminary Initiative outcomes?
- Next steps

# The FRC Initiative served over 12,750 parents/caregivers and children in FY 10/11

## Number of Parent/Caregiver and Child Participants

Participants	FY 09/10 All FRCs	FY 10/11 All FRCs
Parent/caregivers	7,942	9,676
Children	2,954	3,077
<b>Total</b>	<b>10,896</b>	<b>12,753</b>

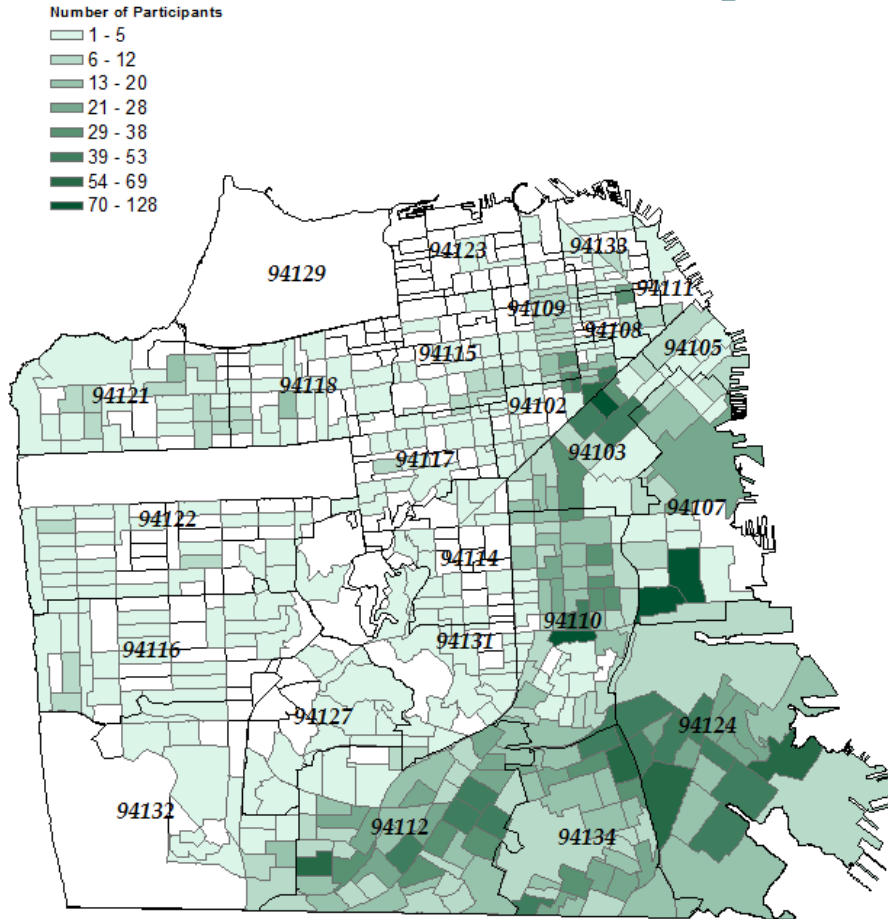
Source: First 5 San Francisco Contract Management System (CMS) database

# Demographics for parent/caregivers and children were similar this year to last year.

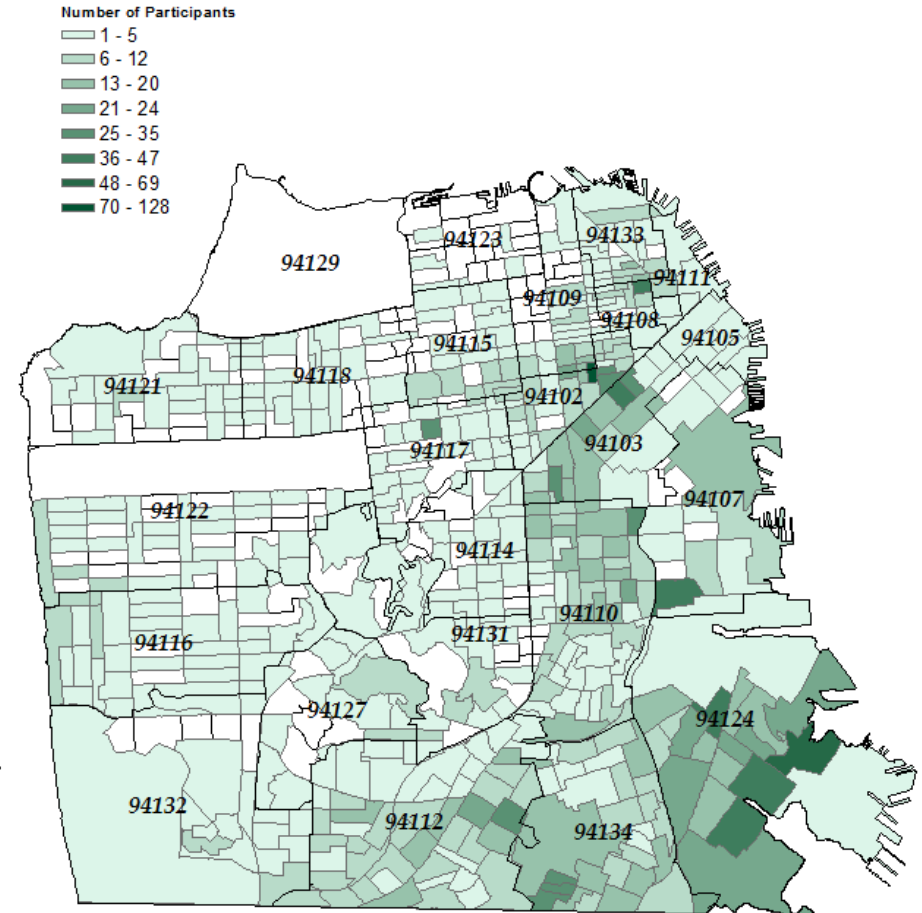
- The majority served were either Hispanic (39%) or Asian/Pacific Islander (29%)
- A large share of parent/caregivers were not fluent (31%) or somewhat fluent (13%) in English
- 64% of children were 0-5 years old; 49% were 0-3 years old



# The majority of those served are from the Highest Priority Neighborhoods



Neighborhood FRCs



Population FRCs

Source: First 5 San Francisco Contract Management System (CMS) database

# Outline

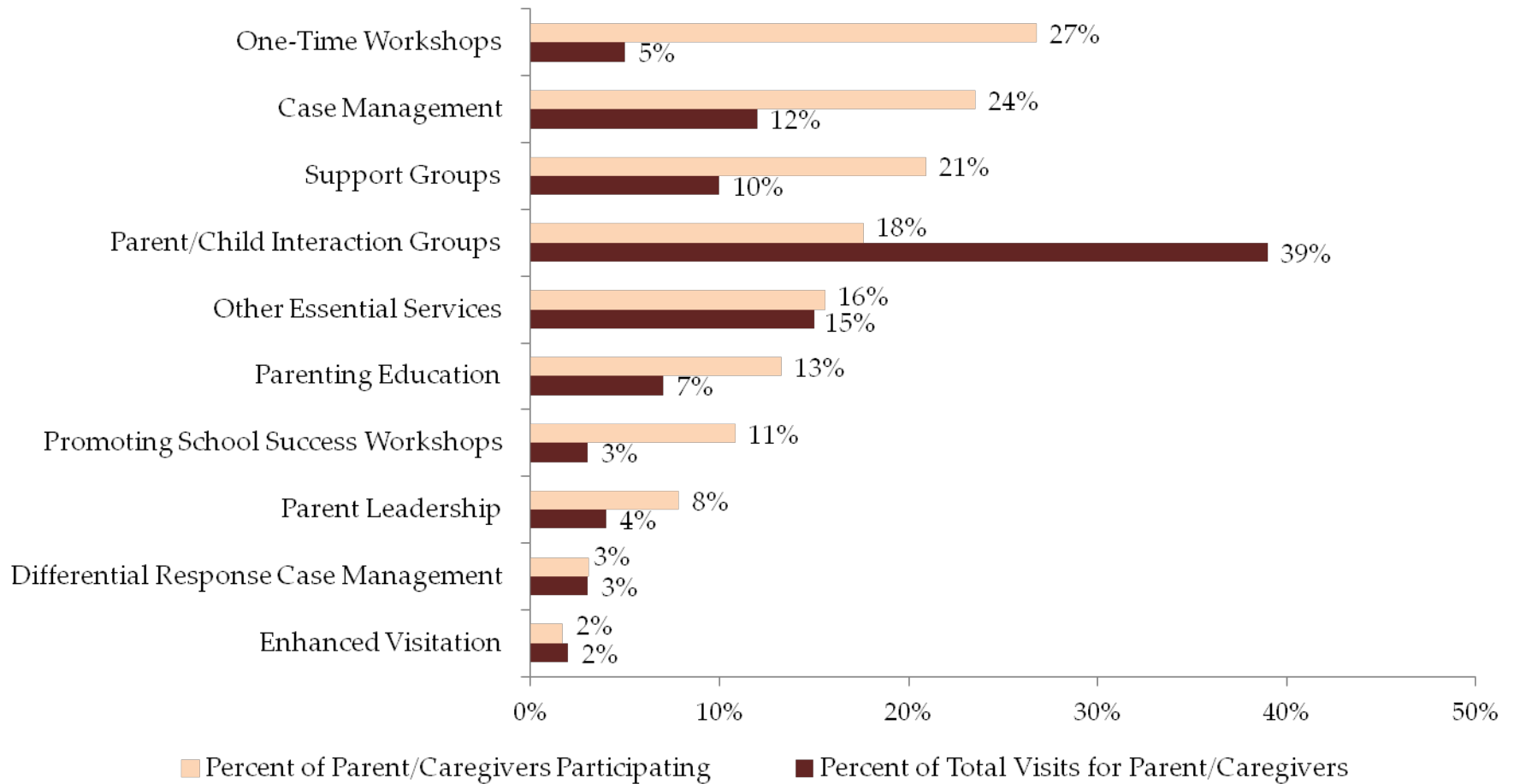
- Who did the FRC Initiative serve?
- **What were the patterns of service use?**
- What were the preliminary Initiative outcomes?
- Next steps

# The average parent/caregiver visited an FRC 9 times per year and averaged 2 visits per month

Participation Patterns	All FRCs	
	#	%
Participation in:		
1 type of essential service	6,954	72%
2 types of essential services	1,544	16%
3 types of essential services	1,181	12%

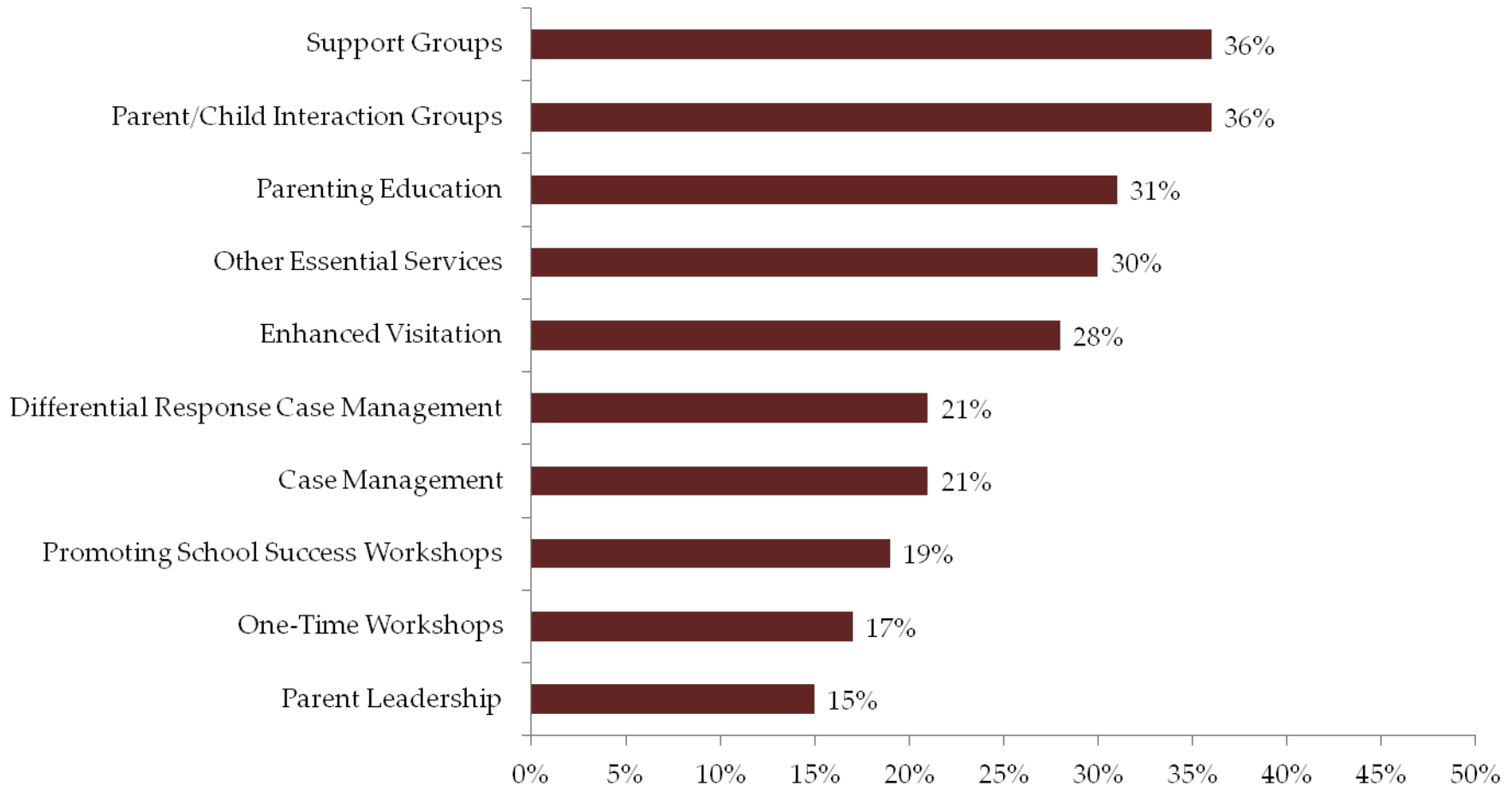
Source: First 5 San Francisco Contract Management System (CMS) database

# Parent/Child Interaction Groups had highest share of total visits for participants



Source: First 5 San Francisco Contract Management System (CMS) database

# Support Groups and Interaction Groups were more likely to lead to a second Essential Service



Source: First 5 San Francisco Contract Management System (CMS) database

# Outline

- Who did the FRC Initiative serve?
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- **What were the preliminary Initiative outcomes?**
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# Key Data Sources for Assessment of Initiative's Preliminary Outcomes

- **Program Participant Assessment Survey**
  - Administered to a large sample of participants to assess program quality
  - Also captures parent/caregivers' perceived level of coping and social support
- **Family Development Matrix**
  - Case management tool that assesses 24 indicators of family functioning
  - Conducted in partnership with families at intake and every 3 months after
- **Parenting Scale**
  - 28 item pre/post survey measuring parents' use of effective and ineffective discipline practices
  - Administered only to parents in a curriculum-based parent education class
- **Child Welfare Services Case Management System**
  - Supports identification of participants with current and past child welfare involvement
  - Enables analysis of activity and outcome data for these participants

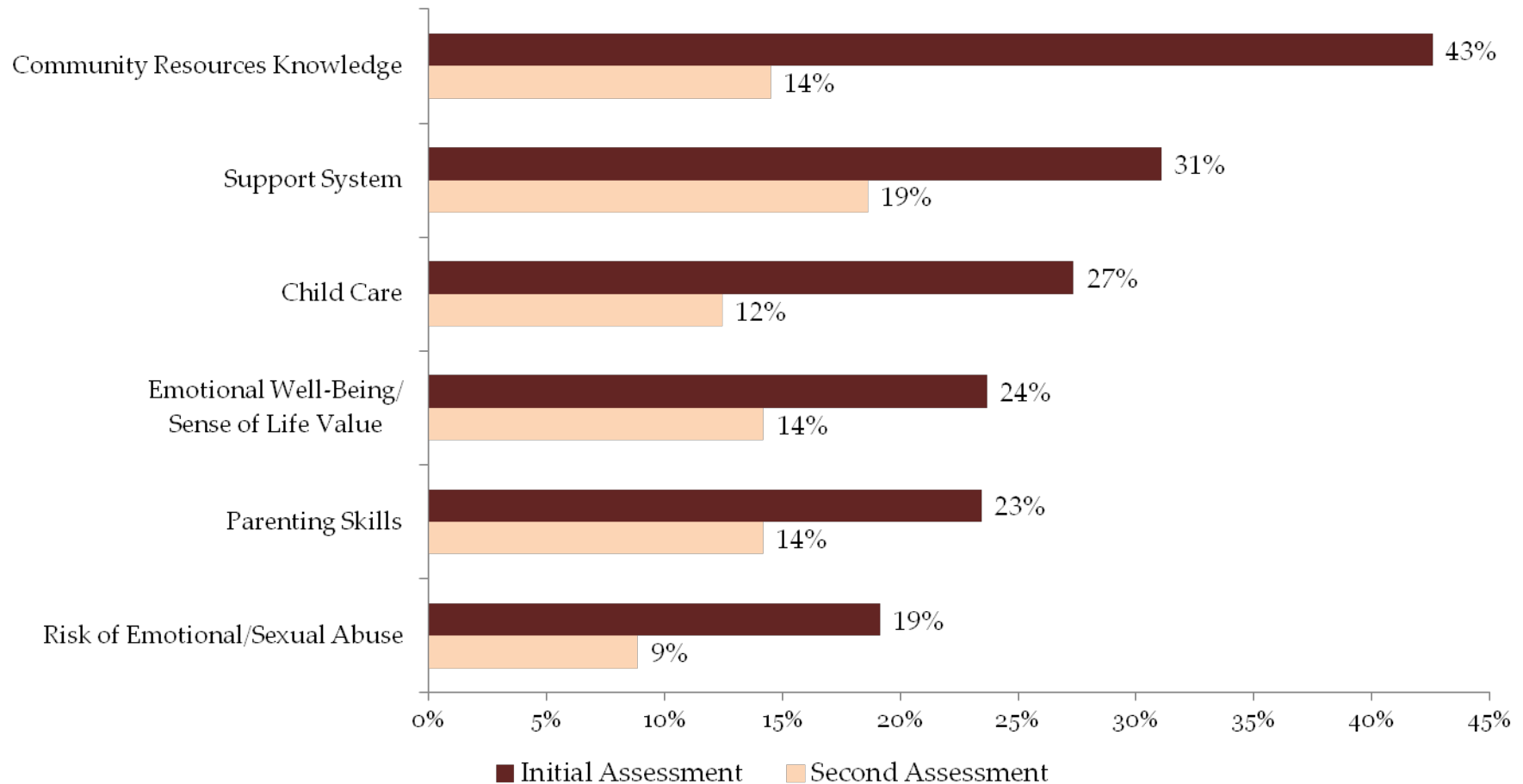
# Surveyed parents were more positive on coping and having support than last year or Citywide

Share Responding “Definitely” or “Somewhat True”	All FRCs FY09/10	All FRCs FY10/11	School Readiness Study 2009
When I need help with problems in my family, I am able to ask for help from others.	95%	96%	87%
I feel confident in my ability to help my child grow and develop.	97%	98%	94%
I can easily find someone to talk to when I need advice about how to raise my child.	95%	96%	92%
I am coping well with the day-to-day demands of parenting.	96%	97%	88%

Source: Program Participant Assessment Survey FY09/10 and FY10/11, 2009 Applied Survey Research’s Kindergarten Readiness Study

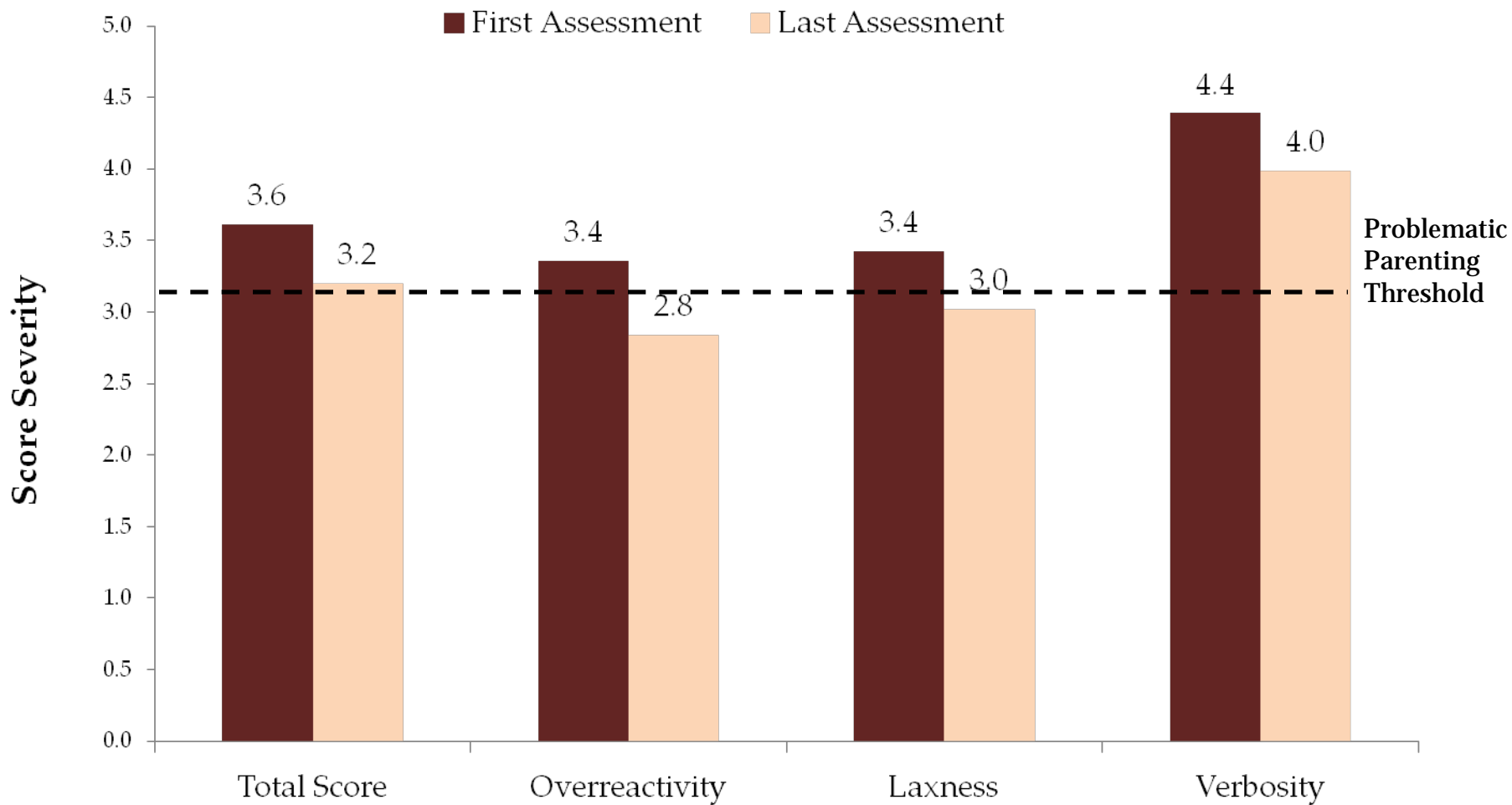


# For six indicators, a large share of families started in crisis/at risk and improved over time



Source: Family Development Matrix , Oct 1, 2009 – June 30, 2011, (N=338)

# Average scores on the parenting scale decreased (improved) in all three domains



Source: Parenting Scale, Jan 1, 2010 – June 30, 2011 , (N=427)

# Enhanced Visitation for child welfare involved families appears to help parents reunite sooner with their children

- Starting 2009, Enhanced Visitation (EV) at the FRCs replaced visits supervised by HSA
- Our analysis found that EV serves families at higher than average risk
- If we control for these risk factors in our analysis we learn that:
  - Children whose parents participate in EV are reunified sooner
  - This finding becomes statistically significant by 18 months

# Parent education with EV appears to nearly double reunification within 12 months.

- Participation in essential services did not significantly impact reunification at 6 months
- At 12 months, parent education significantly, positively impacted rates of reunification, controlling for demographics and reason for removal

# Next Steps

- **Collect feedback on Year 2 evaluation findings**
- **Continue collecting data and expand child welfare data in area of Differential Response**
- **Prepare for Year 3 evaluation**

# Discussion