

DCYF Grantee Performance Measures FY2021-22

DCYF's performance measures are designed to assess grantees against the programmatic goals and requirements described in the department's Request for Proposals (RFP). The measures are based on information from a variety of sources, including but not limited to, the DCYF Contract Management System (CMS), Youth Experience Survey, and Fiscal and Compliance Monitoring Visits. As has been the case the past several years, DCYF may change or waive performance measures at any time given the landscape of grantee programming and availability of data to calculate results.

We recognize that many grantees provide services that go beyond minimum requirements and that quantitative measures are limited in their ability to describe the positive impacts grantees have on lives of children, youth, and families in San Francisco. Performance measure results provide a starting point for conversation and are not the sole or definitive markers of grantee performance.

The following pages list DCYF's Grantee Performance Measures by Service Area for FY2021-22.

Educational Supports

Name	Measure	DCYF Target	Applicable Grantees	Data Source
Youth Actuals vs. Projections	Number of participants served as a percentage of the program's projected number of participants.	90%+	All in Service Area	CMS
Program Completion*	Percent of participants who participated in the program for the target number of hours projected by the program.	85%+	Academic Supports, Literacy Supports, Summer Transitions	CMS
Caring Adult	Percent of surveyed participants who report that an adult in the program understood and really cared about them.	75%+	Academic Supports, Alternative Education, Summer Transitions	Youth Surveys
Education/Career Goals	Percent of surveyed participants who report developing education or career goals and understanding the steps needed to achieve their goals as a result of the program.	75%+	Academic Supports, Alternative Education, Summer Transitions	Youth Surveys
Agency Health	Fiscal health of grantee agency based on DCYF's Fiscal and Compliance Monitoring efforts.	Strong	All in Service Area	Fiscal Visits

* Grantees that operate summer programs may establish separate targets for summer and school year programming.

Enrichment, Leadership and Skill Building

Name	Measure	DCYF Target	Applicable Grantees	Data Source
Youth Actuals vs. Projections	Number of participants served as a percentage of the program's projected number of participants.	90%+	All in Service Area	CMS
Program Completion*	Percent of participants who participated in the program for the target number of hours projected by the program.	85%+	All in Service Area	CMS
Caring Adult	Percent of surveyed participants who report that an adult in the program understood and really cared about them.	75%+	All in Service Area	Youth Surveys
Youth Voice/Leadership	Percent of surveyed participants who report involvement in program implementation and/or leadership opportunities.	75%+	All in Service Area	Youth Surveys
Engaged in School/Community	Percent of surveyed participants who report becoming a more engaged participant in their school or community as a result of the program.	75%+	Service Learning; Youth Leadership, Engagement and Organizing; Youth-Led Philanthropy	Youth Surveys
Sense of Personal Identity	Percent of surveyed participants who report a stronger sense of belonging to a community and/or increased comfort with their own personal identity as a result of the program.	75%+	Identity Formation	Youth Surveys
Agency Health	Fiscal health of grantee agency based on DCYF's Fiscal and Compliance Monitoring efforts.	Strong	All in Service Area	Fiscal Visits

* Grantees that operate summer programs may establish separate targets for summer and school year programming.

Family Empowerment

Name	Measure	DCYF Target	Applicable Grantees	Data Source
Youth Actuals vs. Projections	Number of participants served as a percentage of the program's projected number of participants.	90%+	All in Service Area	CMS
Program Completion*	Percent of participants who participated in the program for the target number of hours projected by the program.	85%+	All in Service Area	CMS
Agency Health	Fiscal health of grantee agency based on DCYF's Fiscal and Compliance Monitoring efforts.	Strong	All in Service Area	Fiscal Visits

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Justice Services

Name	Measure	DCYF Target	Applicable Grantees	Data Source
Youth Actuals vs. Projections	Number of participants served as a percentage of the program's projected number of participants.	90%+	All in Service Area	CMS
Program Completion*	Percent of participants who participated in the program for the target number of hours projected by the program.	85%+	Cultural Programming, Girls' and Young Women's Programming, Multi-Service	CMS
Caring Adult	Percent of surveyed participants who report that an adult in the program understood and really cared about them.	75%+	Cultural Programming, Girls' and Young Women's Programming, Multi-Service, Young Adult Court Case Management	Youth Surveys
Referrals to Supportive Services	Percent of surveyed participants who report being connected to resources and supportive services, such as counseling, educational supports, and transportation assistance, through the program.	75%+	Cultural Programming, Girls' and Young Women's Programming, Multi-Service, Young Adult Court Case Management	Youth Surveys
Envision Positive Future	Percent of surveyed participants who report having clearer goals and a more positive outlook on their future as a result of the program.	75%+	Cultural Programming, Girls' and Young Women's Programming, Multi-Service, Young Adult Court Case Management	Youth Surveys
Sense of Personal Identity	Percent of surveyed participants who report a stronger sense of belonging to a community and/or increased comfort with their own personal identity as a result of the program.	75%+	Cultural Programming	Youth Surveys
Agency Health	Fiscal health of grantee agency based on DCYF's Fiscal and Compliance Monitoring efforts.	Strong	All in Service Area	Fiscal Visits

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Mentorship

Name	Measure	DCYF Target	Applicable Grantees	Data Source
Youth Actuals vs. Projections	Number of participants served as a percentage of the program's projected number of participants.	90%+	All in Service Area	CMS
Mentorship Duration	Percent of participants who participated in the program for at least six months.	85%+	All in Service Area	CMS
Caring Adult	Percent of surveyed participants who report that an adult in the program understood and really cared about them.	75%+	All in Service Area	Youth Surveys
Satisfaction with Mentor	Percent of surveyed participants who report satisfaction with their mentor.	75%+	Mentorship	Youth Surveys
Referrals to Supportive Services	Percent of surveyed participants who report being connected to resources and supportive services, such as counseling, educational supports, and transportation assistance, through the program.	75%+	Connective Services	Youth Surveys
Envision Positive Future	Percent of surveyed participants who report having clearer goals and a more positive outlook on their future as a result of the program.	75%+	Connective Services	Youth Surveys
Sense of Personal Identity	Percent of surveyed participants who report a stronger sense of belonging to a community and/or increased comfort with their own personal identity as a result of the program.	75%+	Connective Services	Youth Surveys
Agency Health	Fiscal health of grantee agency based on DCYF's Fiscal and Compliance Monitoring efforts.	Strong	All in Service Area	Fiscal Visits

Out of School Time

Name	Measure	DCYF Target	Applicable Grantees	Data Source
Youth Actuals vs. Projections	Number of participants served as a percentage of the program's projected number of participants.	90%+	All in Service Area	CMS
Program Completion*	Percent of participants who participated in the program for the target number of hours projected by the program.	85%+	All in Service Area	CMS
Average Daily Attendance*	Average daily attendance as a percentage of program's projected average daily attendance.	85%+	All in Service Area	CMS
Caring Adult	Percent of surveyed participants who report that an adult in the program understood and really cared about them.	75%+	All in Service Area	Youth Surveys
Agency Health	Fiscal health of grantee agency based on DCYF's Fiscal and Compliance Monitoring efforts.	Strong	All in Service Area	Fiscal Visits

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Youth Workforce Development

Name	Measure	DCYF Target	Applicable Grantees	Data Source
Youth Actuals vs. Projections	Number of participants served as a percentage of the program's projected number of participants.	90%+	All in Service Area	CMS
Program Completion*	Percent of participants who participated in the program for the target number of hours projected by the program.	85%+	All in Service Area	CMS
Placements	Number of actual work-based learning experiences provided compared to the program's projected number of work-based learning experiences.	85%+	High School Partnerships, MYEEP, SF YouthWorks, Youth Workforce Development	CMS
Placements Duration	Percent of actual work-based learning experiences that were at least one month in duration.	85%+	High School Partnerships, MYEEP, SF YouthWorks, Youth Workforce Development	CMS
Placements Follow-Up	Percent of participants who completed a work-based learning experience lasting at least one month and were provided with follow-up support for at least three months.	85%+	High School Partnerships, MYEEP, SF YouthWorks, Youth Workforce Development	CMS
Caring Adult	Percent of surveyed participants who report that an adult in the program understood and really cared about them.	75%+	All in Service Area	Youth Surveys
Education/Career Goals	Percent of surveyed participants who report developing education or career goals and understanding the steps needed to achieve their goals as a result of the program.	75%+	All in Service Area	Youth Surveys
Job Search Skills	Percent of surveyed participants who report developing job search skills, such as resume writing and interviewing, as a result of the program.	75%+	All in Service Area	Youth Surveys
Financial Literacy Skills	Percent of surveyed participants who report developing financial literacy skills, such as opening a bank account and making a budget, as a result of the program.	75%+	All in Service Area	Youth Surveys
Agency Health	Fiscal health of grantee agency based on DCYF's Fiscal and Compliance Monitoring efforts.	Strong	All in Service Area	Fiscal Visits

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